

Recovery Navigator Program Quarter 4 Report

Referral And Outreach

Quarter

Region

2022 Q4

All

Total Referrals Referrals (LEOs) Referrals (other)

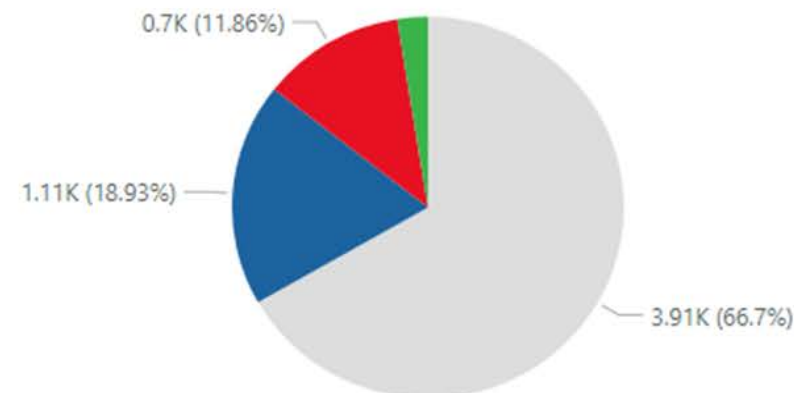
6170

543

5627

Screening Outcome/Case Management Level

● Outreach Status ● Enrolled in Intensive Case Management ● Enrolled in Light Case Management ● Outreach Referral (declined services)



Follow-Ups Outreaches Avg. Rsp. Time

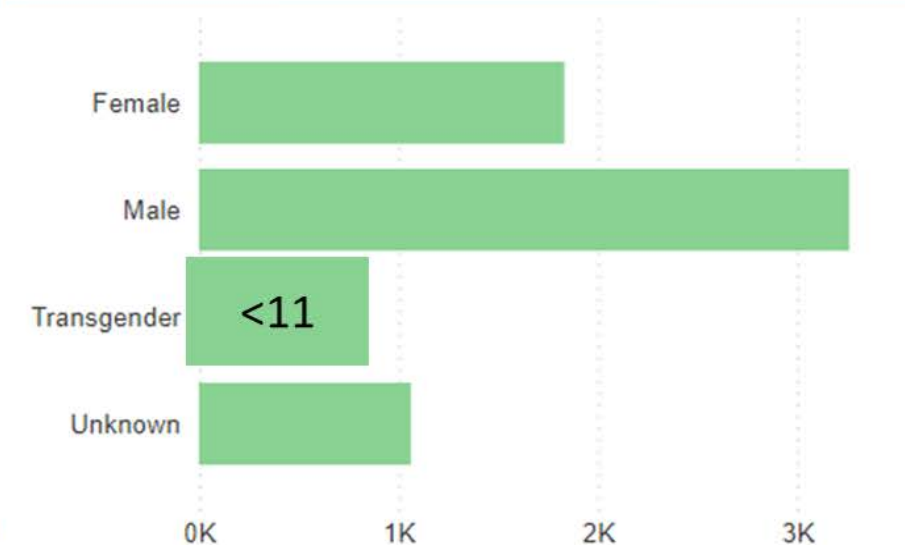
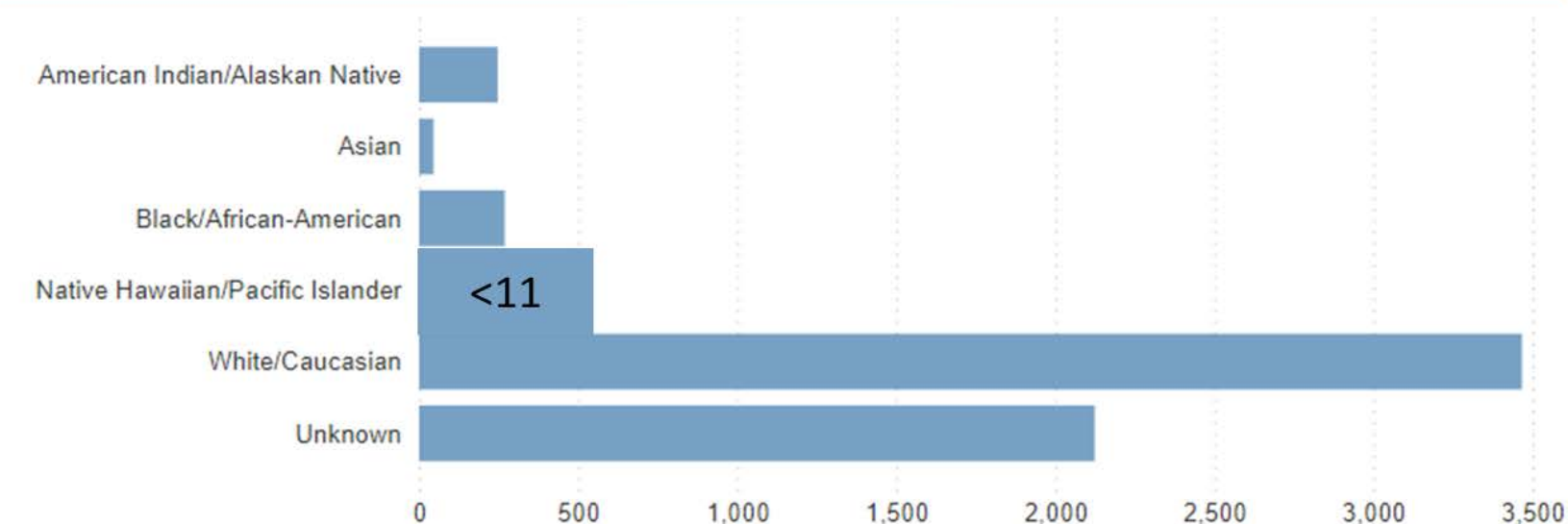
1788

5754

0.29

Race Distribution

Gender Distribution



Region

Quarter

Great Rivers

2022 Q4

Total Referrals

Referrals (LEOs)

Referrals (other)

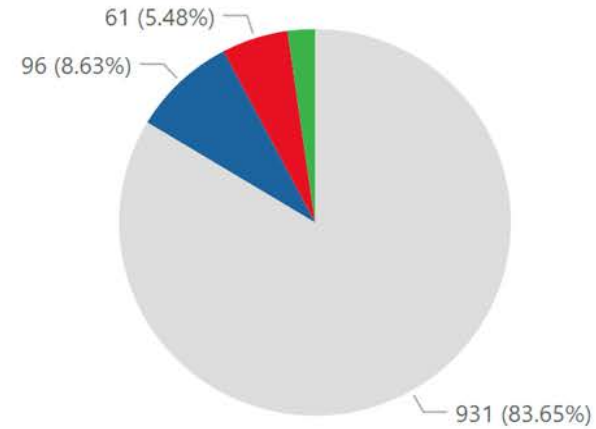
Screening Outcome/Case Management Level

1124

79

1045

● Outreach Status ● Enrolled in Light Case Management ● Enrolled in Intensive Case Management ● Outreach Referral (declined services)



Follow-Ups

Outreaches

Avg. Rsp. Time

<11

1122

0.29

Race Distribution

Gender Distribution

American Indian/Alaskan Native

<11

Asian

<11

Black/African-American

<11

Native Hawaiian/Pacific Islander

<11

White/Caucasian

Unknown

Female

Male

Transgender

Unknown

<11

0 200 400 600 800 0 200 400 600

Region

Quarter

Greater Columbia

2022 Q4

Total Referrals

Referrals (LEOs)

Referrals (other)

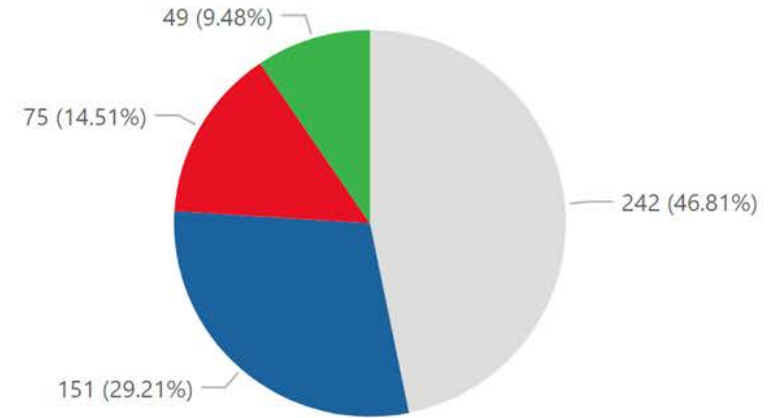
524

75

449

Screening Outcome/Case Management Level

● Outreach Status ● Enrolled in Intensive Case Management ● Enrolled in Light Case Management ● Outreach Referral (declined services)



Follow-Ups

Outreaches

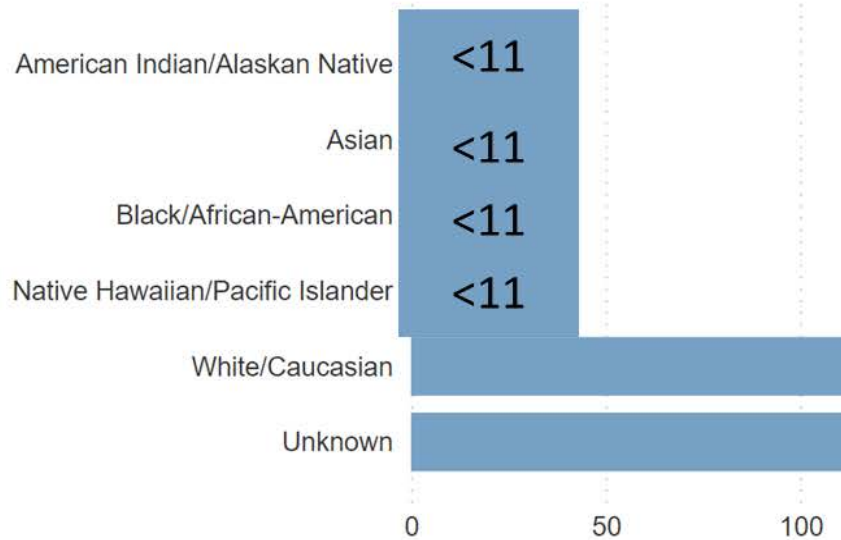
Avg. Rsp. Time

314

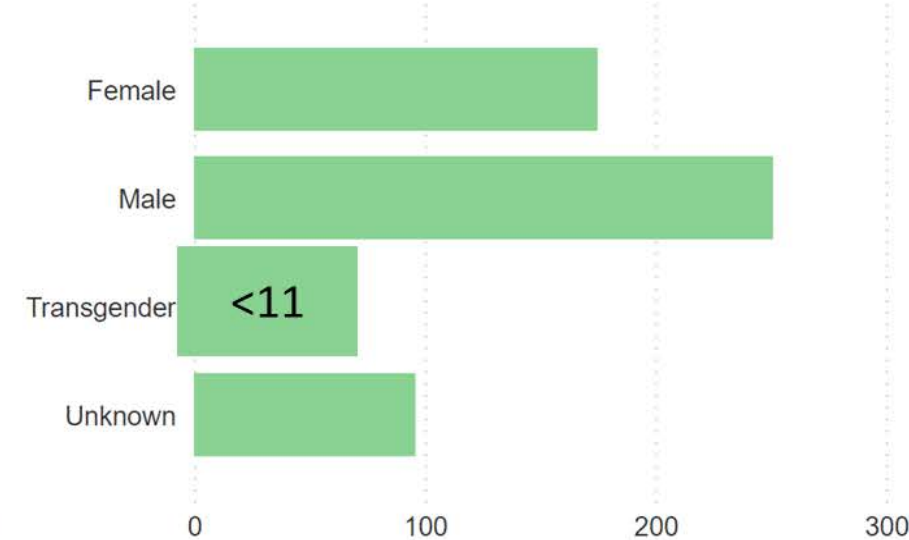
512

0.30

Race Distribution



Gender Distribution



Region

Quarter

King

2022 Q4

Total Referrals

Referrals (LEOs)

Referrals (other)

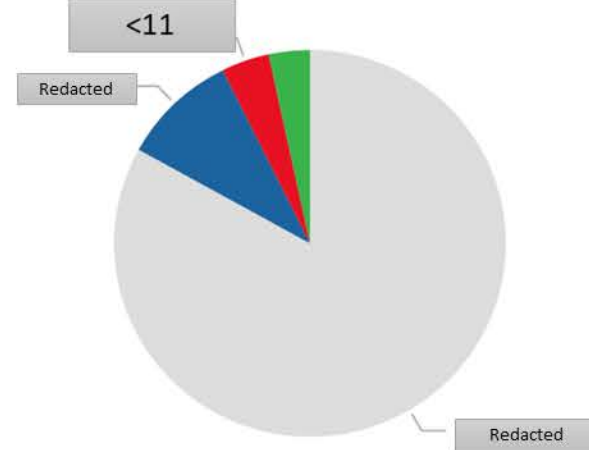
182

<11

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Screening Outcome/Case Management Level

● Outreach Status ● Enrolled in Light Case Management ● Outreach Referral (declined services) ● Enrolled in Intensive Case Management



Follow-Ups

Outreaches

Avg. Rsp. Time

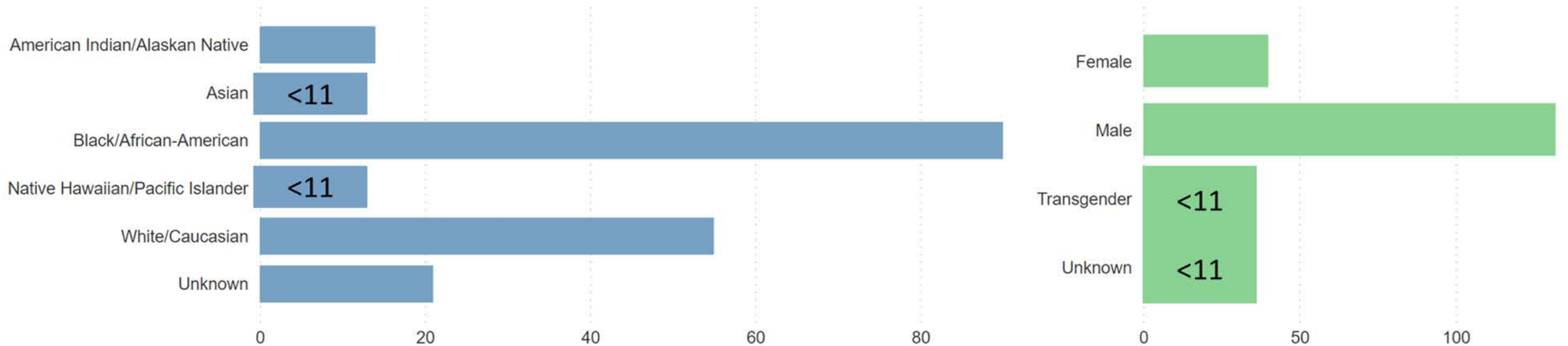
105

Redacted

0.35

Race Distribution

Gender Distribution



Region

Quarter

North Central

2022 Q4

Total Referrals

Referrals (LEOs)

Referrals (other)

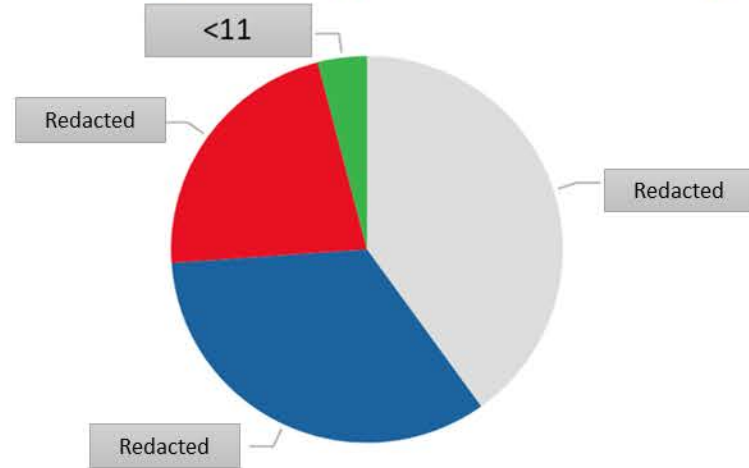
254

65

189

Screening Outcome/Case Management Level

Enrolled in Intensive Case Management Outreach Status Enrolled in Light Case Management Outreach Referral (declined services)



Follow-Ups

Outreaches

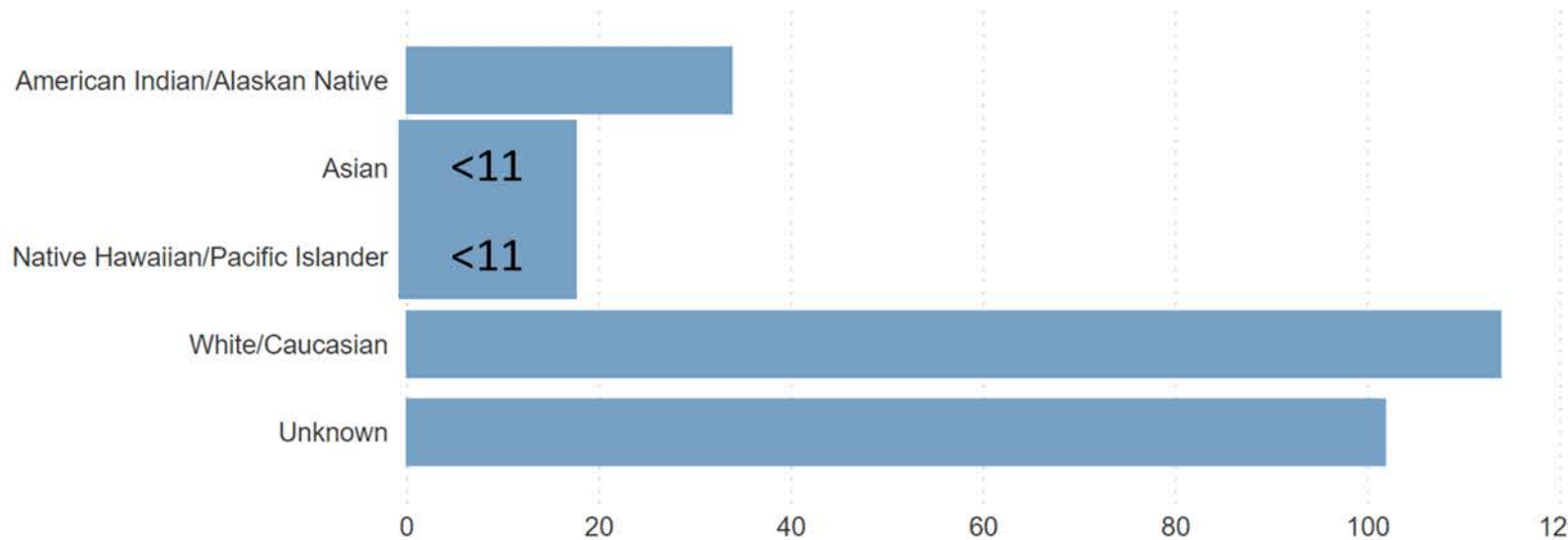
Avg. Rsp. Time

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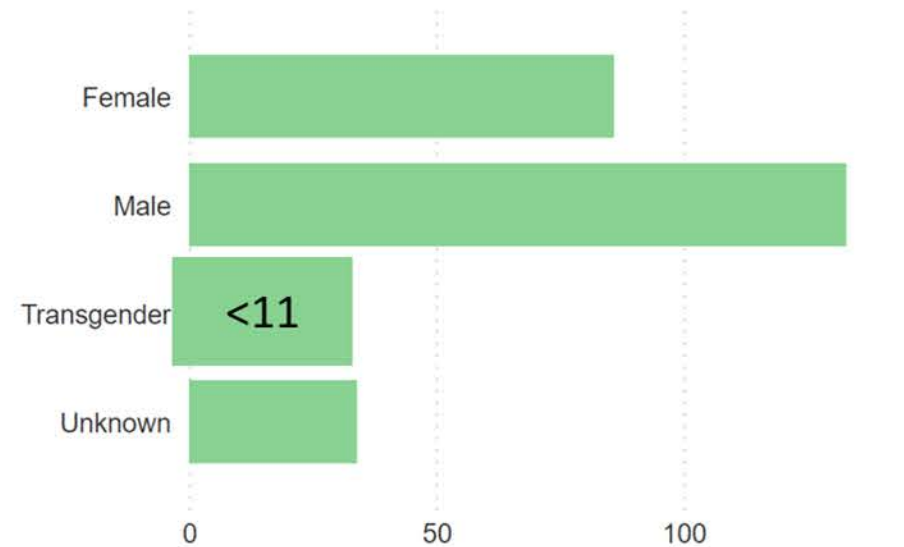
232

0.21

Race Distribution



Gender Distribution



Region

Quarter

North Sound

2022 Q4

Total Referrals

Referrals (LEOs)

Referrals (other)

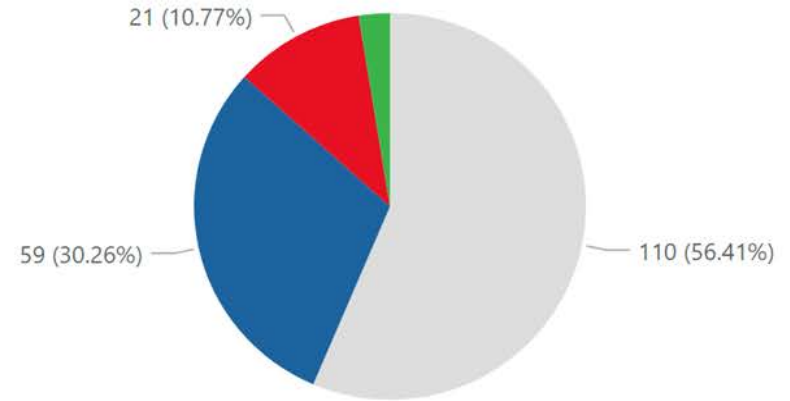
201

36

165

Screening Outcome/Case Management Level

● Outreach Status ● Enrolled in Intensive Case Management ● Enrolled in Light Case Management ● Outreach Referral (declined services)



Follow-Ups

Outreaches

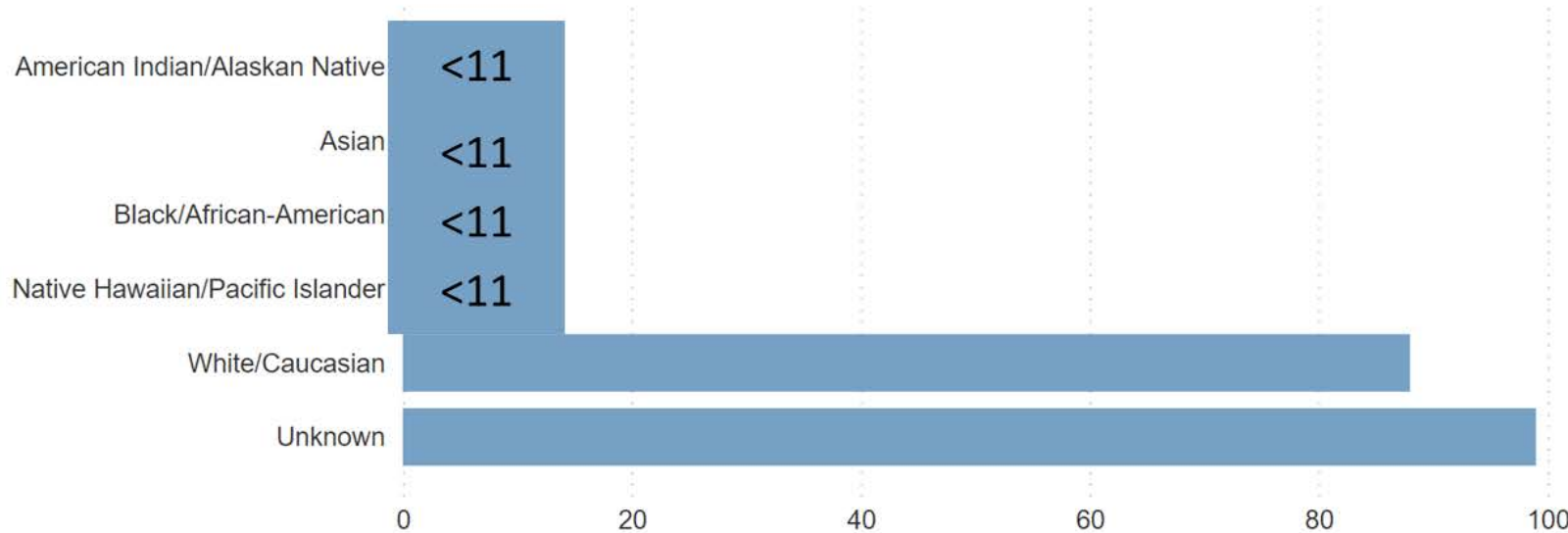
Avg. Rsp. Time

37

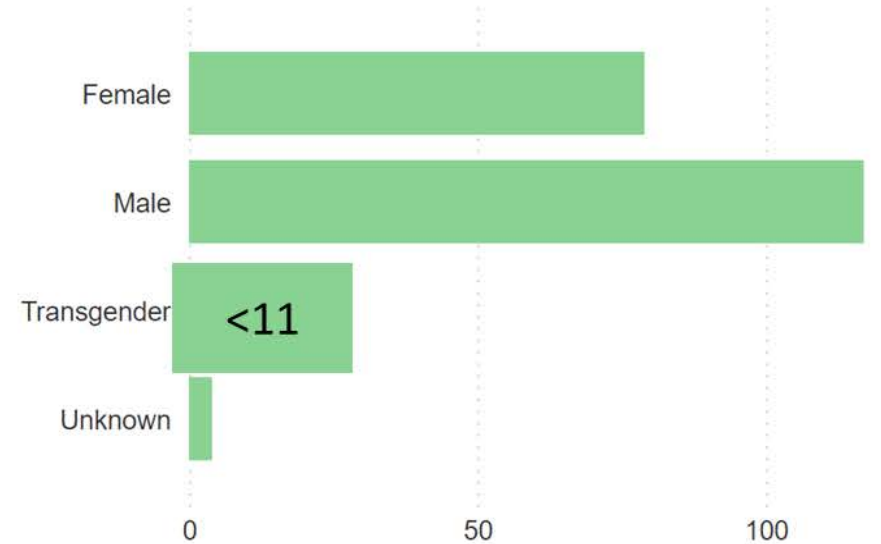
170

0.26

Race Distribution



Gender Distribution



Region

Quarter

Pierce

2022 Q4

Total Referrals

Referrals (LEOs)

Referrals (other)

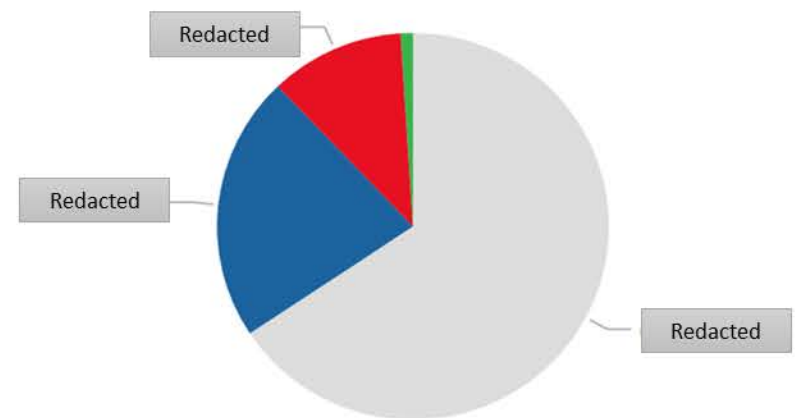
Screening Outcome/Case Management Level

103

<11

Redacted

● Outreach Status ● Enrolled in Light Case Management ● Enrolled in Intensive Case Management ● Outreach Referral (declined services)



Follow-Ups

Outreaches

Avg. Rsp. Time

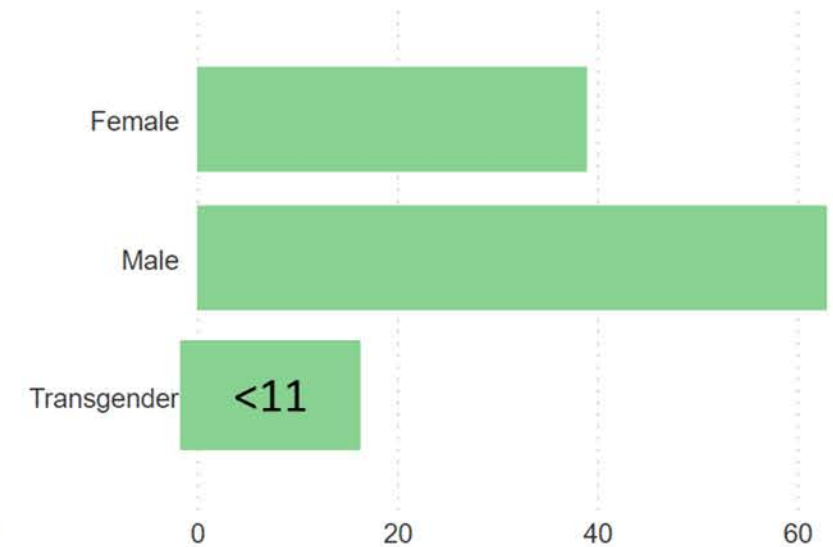
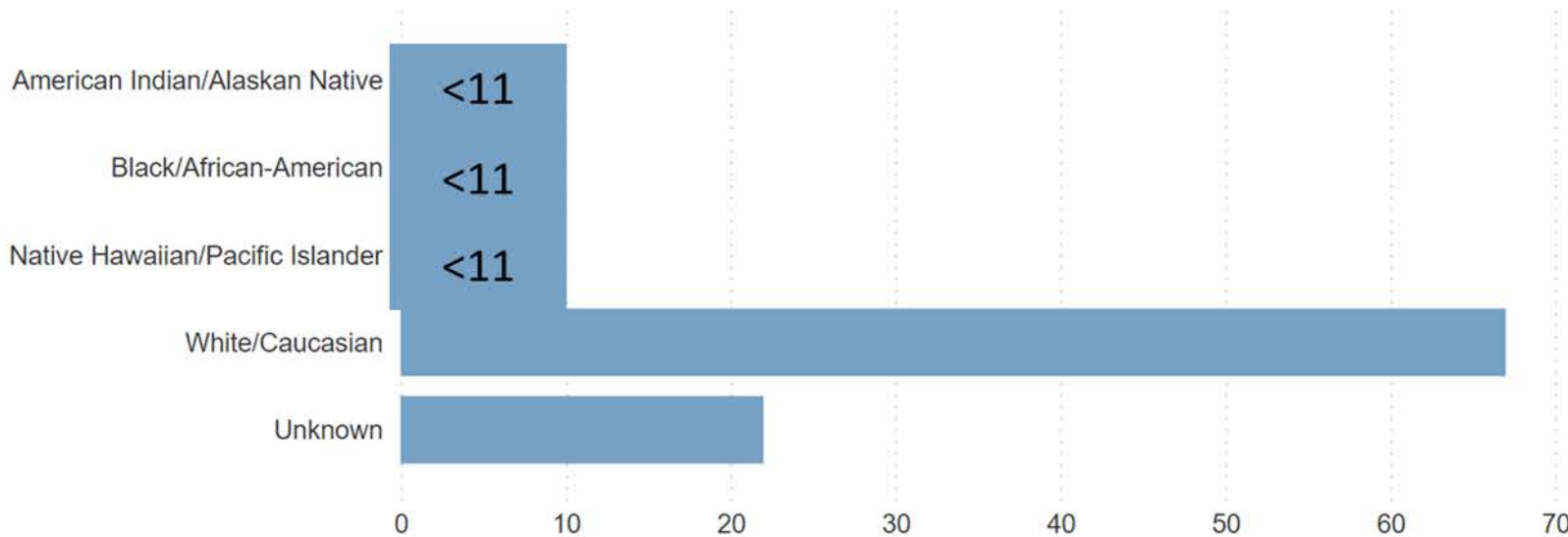
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Race Distribution

Gender Distribution



Region

Quarter

Salish

2022 Q4

Total Referrals

Referrals (LEOs)

Referrals (other)

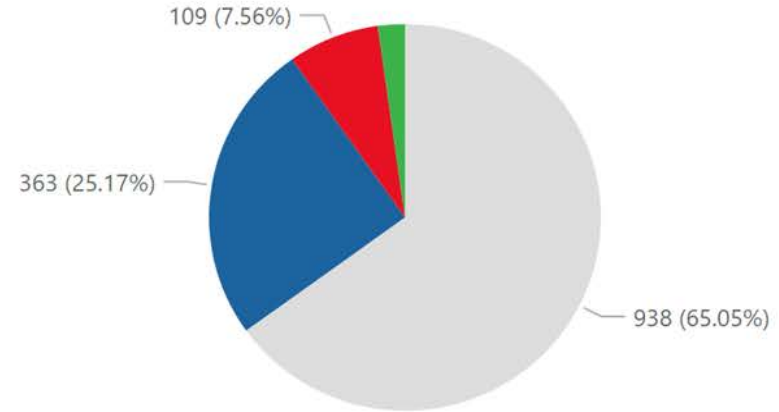
Screening Outcome/Case Management Level

1670

134

1536

● Outreach Status ● Enrolled in Light Case Management ● Enrolled in Intensive Case Management ● Outreach Referral (declined services)



Follow-Ups

Outreaches

Avg. Rsp. Time

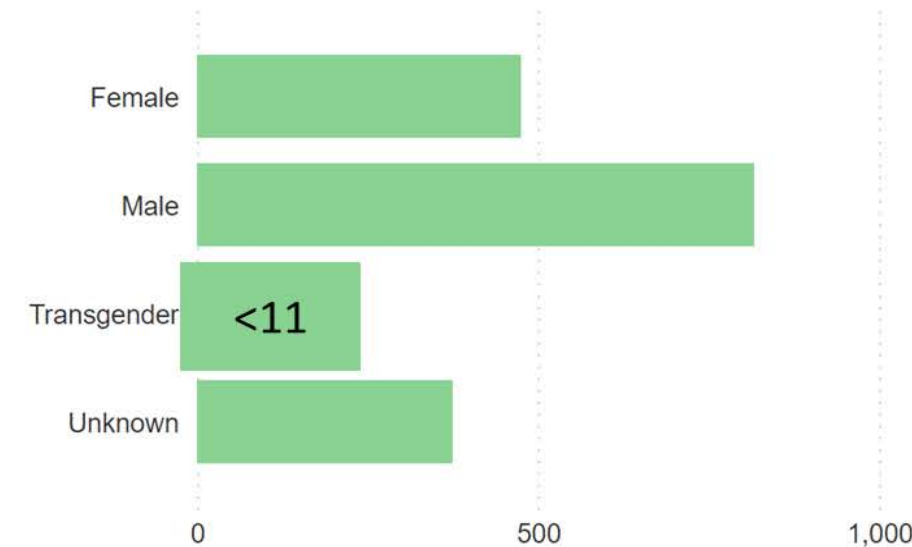
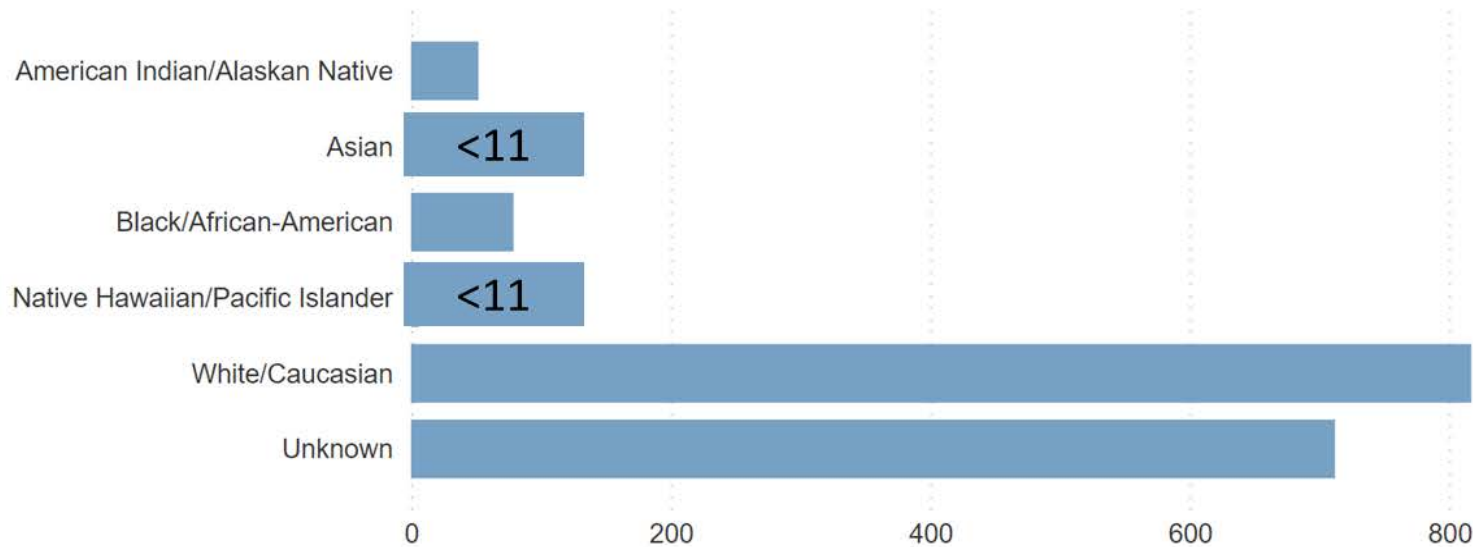
587

1580

0.55

Race Distribution

Gender Distribution



Region

Quarter

Southwest WA

2022 Q4

Total Referrals

Referrals (LEOs)

Referrals (other)

Screening Outcome/Case Management Level

67

21

46

Follow-Ups

Outreaches

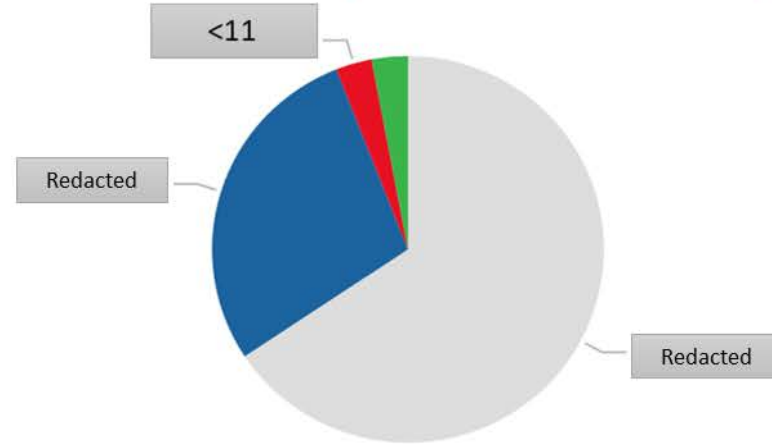
Avg. Rsp. Time

40

65

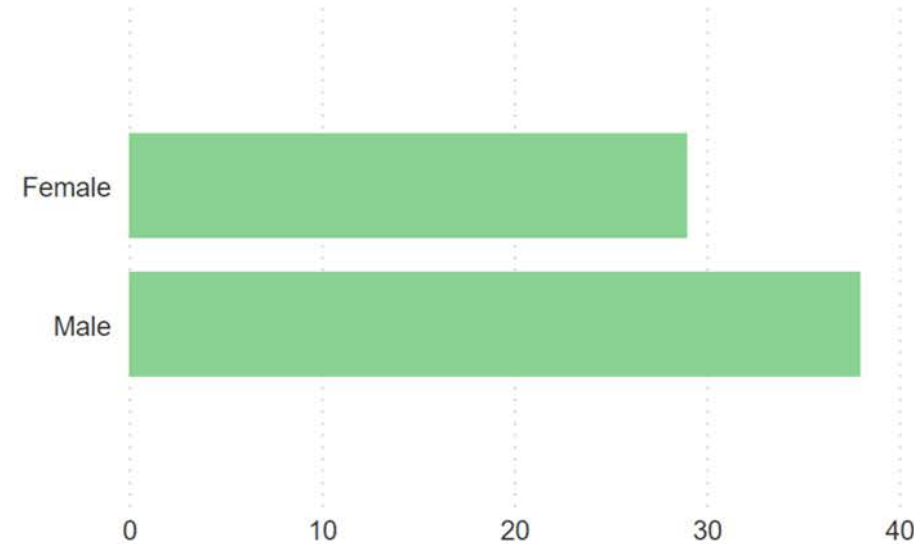
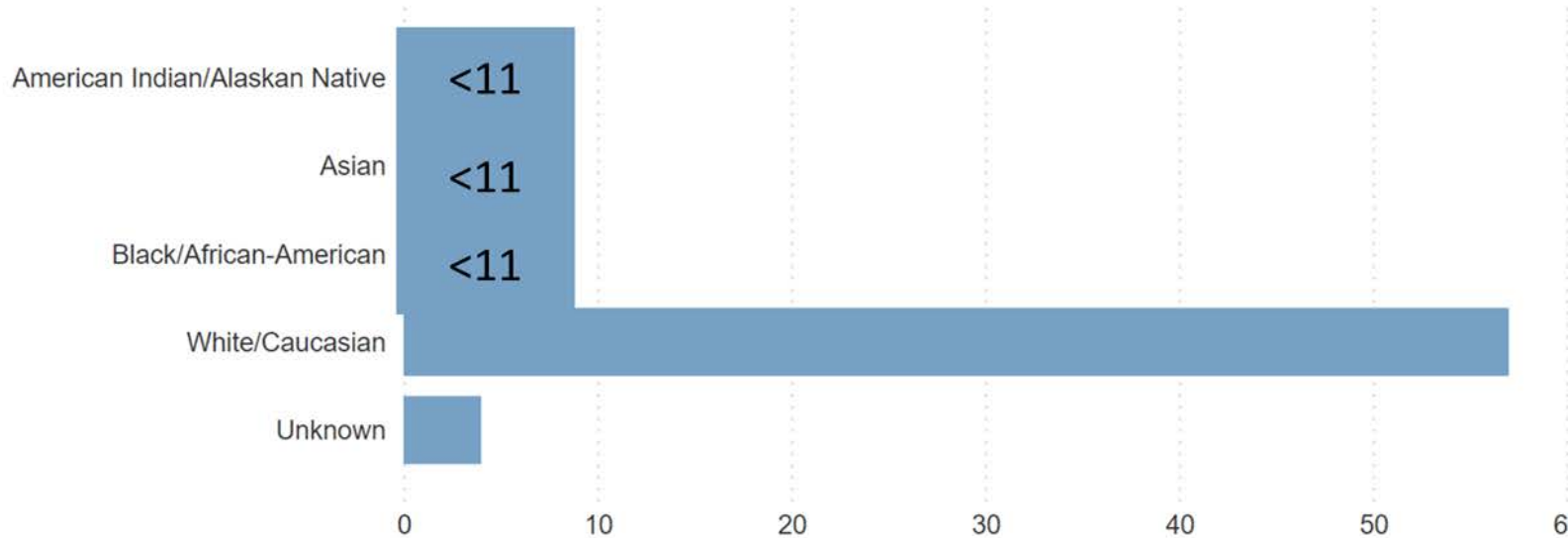
0.61

● Outreach Status ● Enrolled in Light Case Management ● Enrolled in Intensive Case Management ● Outreach Referral (declined services)



Race Distribution

Gender Distribution



Region

Quarter

Spokane

2022 Q4

Total Referrals

Referrals (LEOs)

Referrals (other)

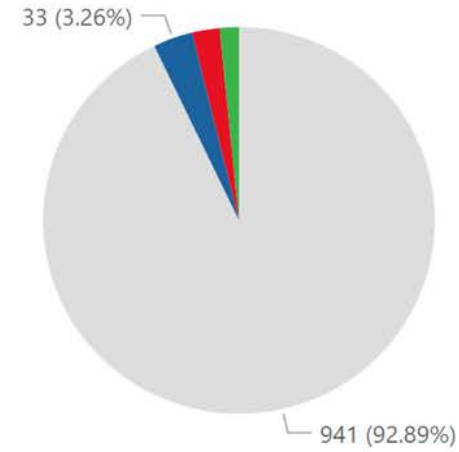
Screening Outcome/Case Management Level

1030

43

987

● Outreach Status ● Enrolled in Light Case Management ● Enrolled in Intensive Case Management ● Outreach Referral (declined services)



Follow-Ups

Outreaches

Avg. Rsp. Time

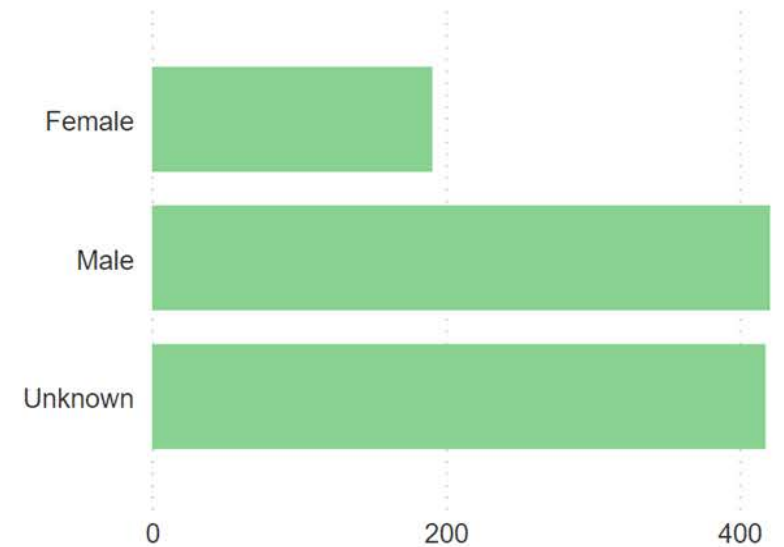
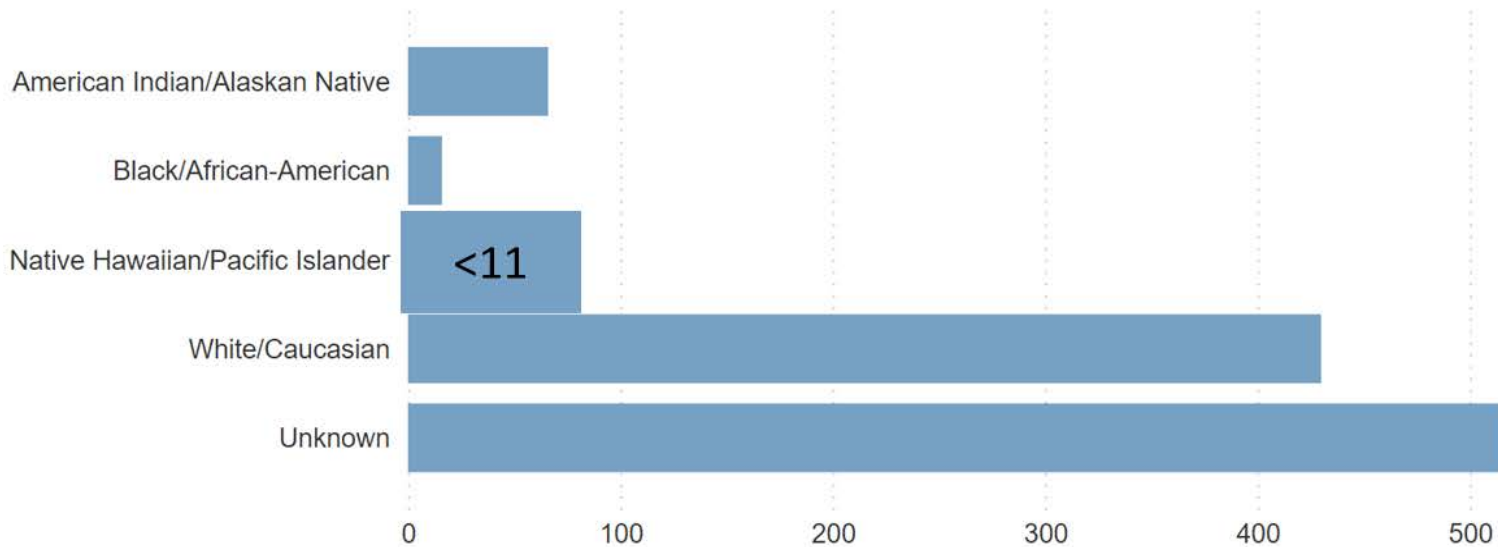
501

1001

0.09

Race Distribution

Gender Distribution



Region

Quarter

Thurston-Mason

2022 Q4

Total Referrals

Referrals (LEOs)

Referrals (other)

Screening Outcome/Case Management Level

1015

75

940

Follow-Ups

Outreaches

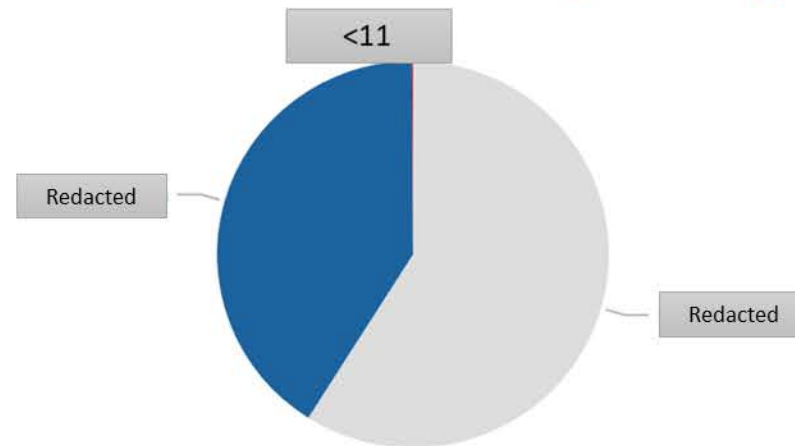
Avg. Rsp. Time

195

806

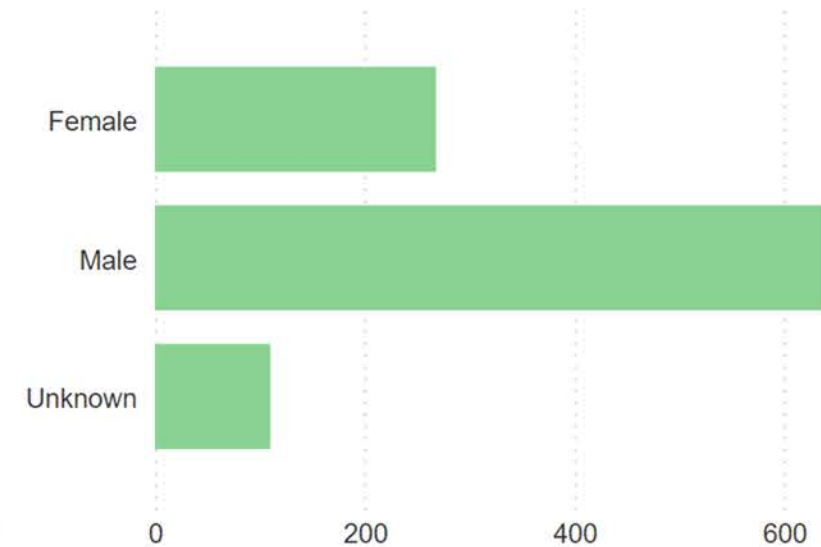
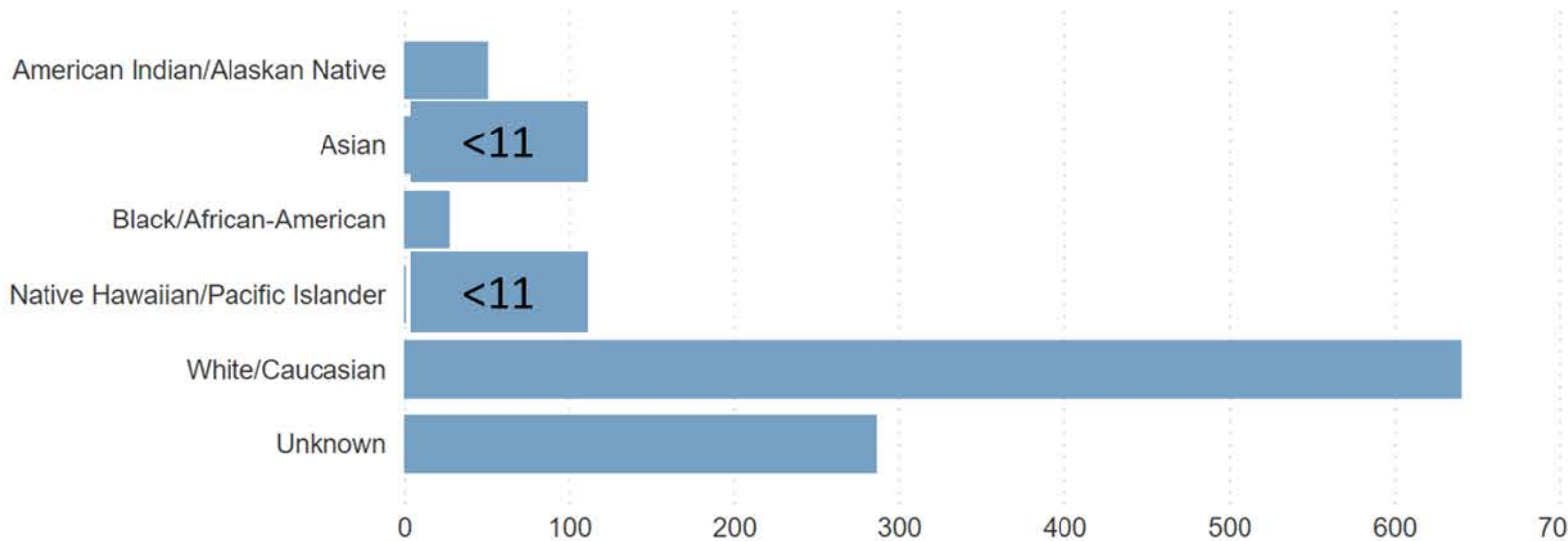
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Enrolled in Intensive Case Management Outreach Status Outreach Referral (declined services)



Race Distribution

Gender Distribution



Case Management

Region

Quarter

All

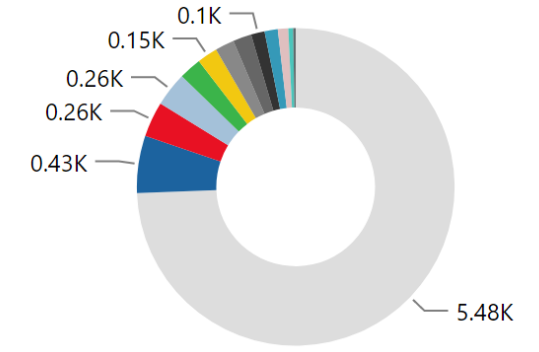
2022 Q4

Referral To Services Made

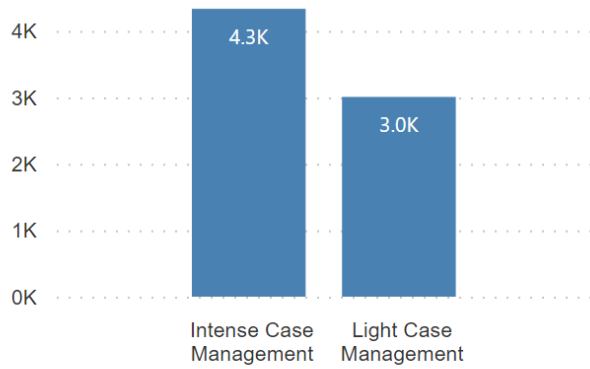
Linkage to Care

Referral To Services Made	Total
Basic Needs	1117
Basic Needs (hygiene, food, clothing)	22
Basic Needs (hygiene, food, clothing), Community Support Organizations (Recovery Cafe, other Non-Profit)	***
Basic Needs (hygiene, food, clothing), Community Support Organizations (Recovery Cafe, other Non-Profit), Employment Service, Housing	***
Basic Needs (hygiene, food, clothing), Community Support Organizations (Recovery Cafe, other Non-Profit), Employment Service, Housing, Mental Health Referral	***
Basic Needs (hygiene, food, clothing), Community Support Organizations (Recovery Cafe, other Non-Profit), Housing, Mental Health Referral	***
Basic Needs (hygiene, food, clothing), Employment Service, Housing	***
Basic Needs (hygiene, food, clothing), Employment Service, Housing, Physical Healthcare Referral	***
Basic Needs (hygiene, food, clothing), Faith-Based Organization	***
Basic Needs (hygiene, food, clothing), Housing	***
Basic Needs (hygiene, food, clothing), Self Help Support Group (AA/NA/Alanon/SMART recovery/etc)	***
Basic Needs (hygiene, food, clothing), SUD Referral- Assessment	***
basic Needs e.g. hygiene, food, clothing	***
Basic Needs; Community Organization	***
Basic Needs; Housing	***
Basic Needs; Mental Health Referral; SUD Referral- Assessment	***
Basic Needs; Physical healthcare Referral	***
Basic Needs; Physical healthcare Referral; Public Benefits	***
Total	3836

- Basic Needs
- Housing
- Public Benefits e...
- Community Supp...
- Mental Health Ref...
- Substance Use Di...
- Substance Use Di...
- Self Help Support ...
- Physical healthcar...
- Substance Use Di...
- Faith-Based Orga...
- Transportation to ...



Engagement Level



PLACEHOLDER FOR RACE AND GENDER DATA COMING Q2 2023

Case Management Contingency Management

7340

3107

Follow-Ups Outreaches

7252

39

Region

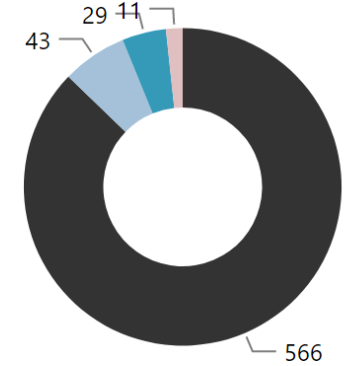
Quarter

Great Rivers

2022 Q4

Linkage to Care

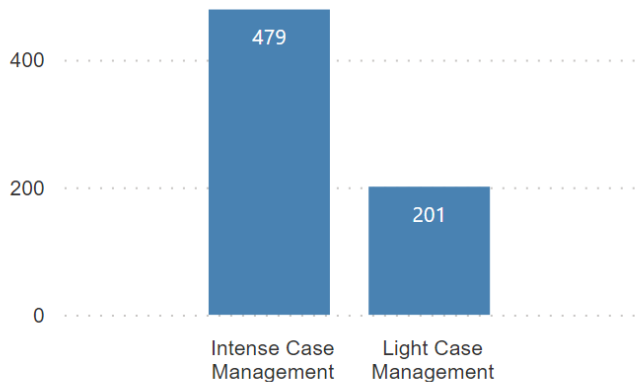
- Faith-Based Orga...
- Mental Health Ref...
- Physical healthcar...
- Self Help Support ...
- Substance Use Di...
- Substance Use Di...
- Substance Use Di...
- Basic Needs
- Community Supp...
- Housing
- Public Benefits e...



RNP team worked with a client that was desperate for help. She was using multiple substances, had nowhere to live, and did not have her three children. We were able to get her a bed date treatment facility in Sumner WA. We transported her there. While she was in treatment we worked with our in-house housing specialists to find her sober living when she graduated. She is currently staying in a sober house. She has her three children with her. We are continuing to support her while she is participating in her IOP and looks for gainful employment.

Referral To Services Made	Total
Public Benefits	16
Community Organization	42
Housing	53
Basic Needs	142
basic Needs e.g. hygiene, food, clothing	***
Faith-Based Organization	***
Mental Health Referral	***
Physical healthcare Referral	***
Self Help Support Group (AA/NA/Alanon/SMART recovery/etc)	***
SUD Referral- Assessment	***
SUD Referral-Inpatient	***
SUD Referral-Outpatient	***
Total	289

Engagement Level



PLACEHOLDER FOR RACE AND GENDER DATA COMING Q2 2023

Case Management Contingency Management

680

184

Follow-Ups

Outreaches

680

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Region

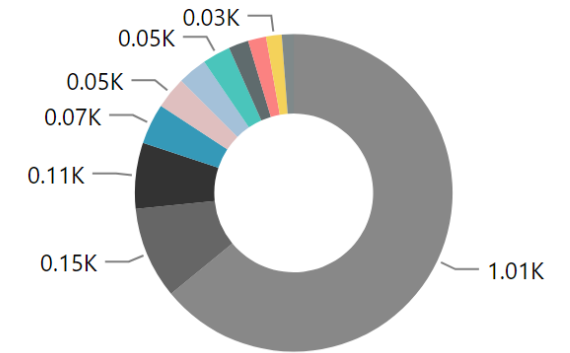
Quarter

Greater Columbia

2022 Q4

Linkage to Care

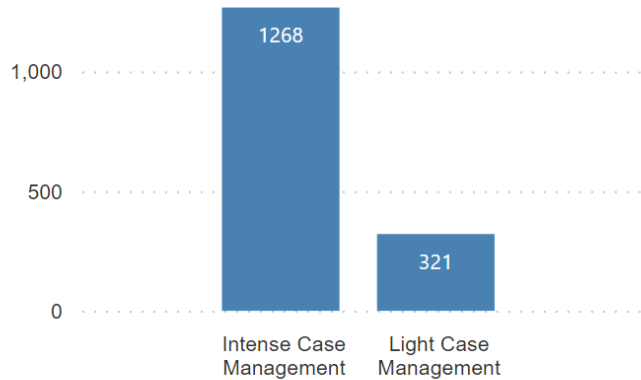
- Education
- Faith-Based Orga...
- Fuel
- Substance Use Di...
- Transportation
- Basic Needs
- Housing
- Public Benefits e...
- Self Help Support ...
- Substance Use Di...
- Community Supp...
- Substance Use Di...
- Mental Health Ref...
- Physical healthcar...



Peer enrolled into services with RNP on stating he was homeless drug user and needed employment. Upon enrollment client stated he had no days of sobriety of fentanyl. 2 week of being enrolled into the program the peer has moved into perement supportive housing and has been able to maintain his newly found sobriety with the help of medicated assisted treatment provider that has partnered with the RNP.

Referral To Services Made	Total
Basic Needs	399
Community Organization	55
Faith-Based Organization	***
Housing	237
Ideal Opitons	***
Legal	***
Mental Health Referral	33
Physical healthcare Referral	32
Public Benefits	108
public Benefits e.g. DES, Social Security, Health Insurance	***
Self Help Support Group (AA/NA/Alanon/SMART recovery/etc)	70
Self Help Support Group (AA/NA/Alanon/SMART recovery/etc; self Help Support Group (AA/NA/Alanon/SMART recovery/etc)	***
SUD Referral- Assessment	57
SUD Referral-Inpatient	46
SUD Referral-Outpatient	28
Total	1090

Engagement Level



PLACEHOLDER FOR RACE AND GENDER DATA COMING Q2 2023

Case Management Contingency Management

1589

751

Follow-Ups

Outreaches

1590

(Blank)

Region

Quarter

King

2022 Q4

Deputy Mayor of Auburn requested we make contact with motorhome encampment in Auburn. When we went to the location, we found the encampment had been moved. We ended up running into Street level and was able to partner with them, doing some outreach, and because of this we were able to outreach 7 individuals and exchange contact info with 2 individuals and refer them to Peer Kent.

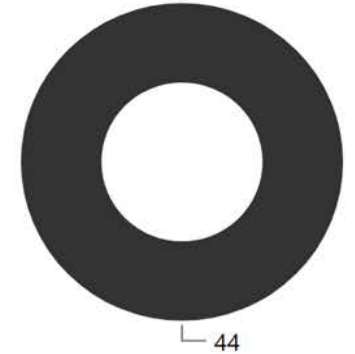
Referral To Services Made

Total

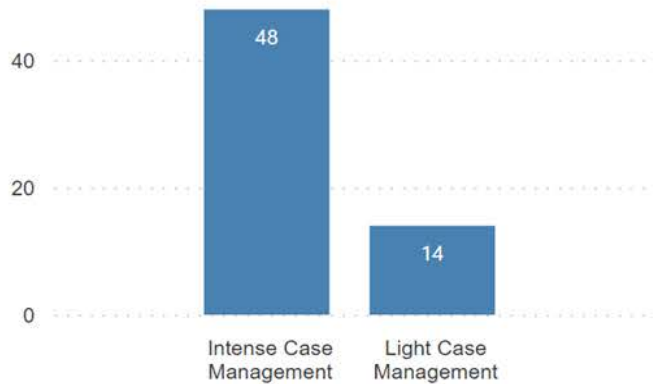
Basic Needs	16
Basic Needs; Public Benefits	***
Community Organization	***
Housing	***
mental health	***
Physical healthcare Referral	***
Public Benefits	***
Self Help Support Group (AA/NA/Alanon/SMART recovery/etc)	***
SUD Referral- Assessment	***
SUD Referral-Inpatient	***
SUD Referral-Outpatient	***
SUD Referral-WM	***
Total	44

Linkage to Care

- Community Supp...
- Faith-Based Orga...
- Housing
- mental health
- Physical healthcar...
- Public Benefits e...
- Substance Use Di...
- Substance Use Di...
- Basic Needs



Engagement Level



PLACEHOLDER FOR RACE AND GENDER DATA COMING Q2 2023

Case Management

Contingency Management

62

49

Follow-Ups

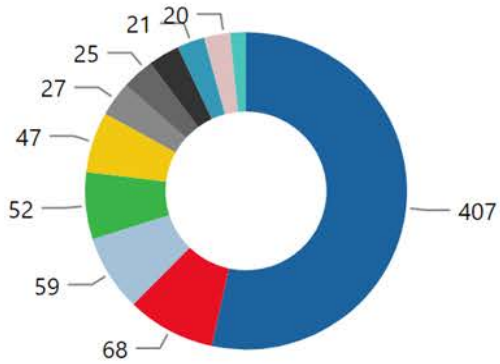
Outreaches

60

<11

Linkage to Care

- Substance Use Di...
- Basic Needs
- Housing
- Community Supp...
- Substance Use Di...
- Public Benefits e....
- Substance Use Di...
- Self Help Support ...
- Substance Use Di...
- Physical healthcar...
- Mental Health Ref...
- Faith-Based Orga...



Region

Quarter

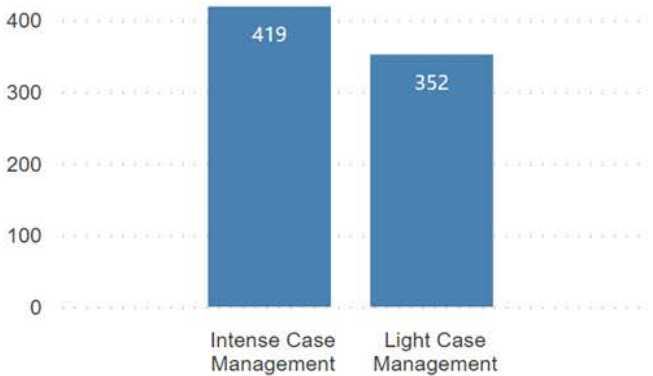
North Central

2022 Q4

After collaborating and making contact with many other outside community businesses and stakeholders we were able to make some great connections and provide Narcan training. We have received numerous calls and referrals from many individuals including Renew, Health Department-needle exchange, Oxford House, and the Housing Authority and have been able to get numerous individuals established with our program who have now been able to find a new way of life including housing, employment, inpatient and other warm hand offs.

Referral To Services Made	Total
SUD Referral-WM	33
SUD Referral-Outpatient	12
SUD Referral-Inpatient	73
SUD Referral- Assessment	32
Self Help Support Group (AA/NA/Alanon/SMART recovery/etc)	23
Public Benefits	44
Physical healthcare Referral	33
Mental Health Referral	25
Housing	86
Faith-Based Organization	15
Community Organization	74
Basic Needs	61
Total	511

Engagement Level



PLACEHOLDER FOR RACE AND GENDER DATA COMING Q2 2023

Case Management

Contingency Management

771

<11

Follow-Ups

Outreaches

768

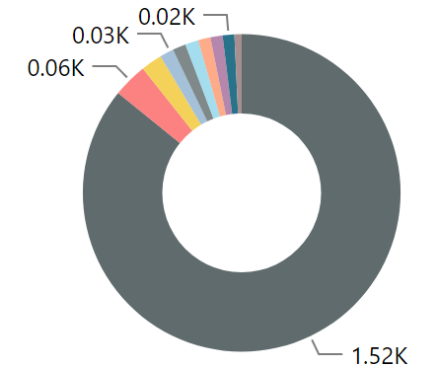
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North Sound

2022 Q4

Linkage to Care

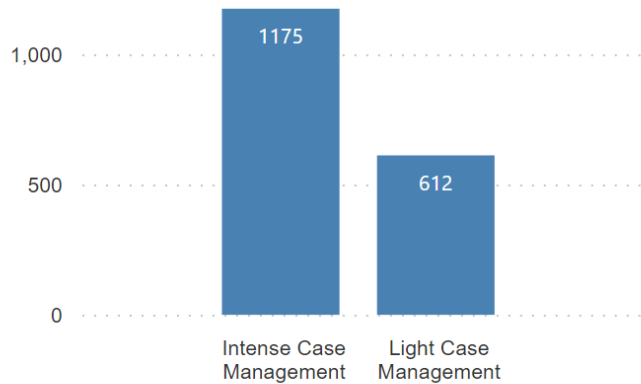
- Basic Needs; Hou...
- Basic Needs; Phy...
- Basic Needs; Publ...
- Basic Needs; Publ...
- Basic Needs; Sub...
- Housing-Friendshi...
- Public Benefit
- Public Benefits e...
- Public Benefits e...
- Self Help Support ...
- Substance Use Di...
- Basic Needs
- Mental Health Ref...
- Housing



K started with RNP having been quite dependent on her parents for support and navigating simple self-care daily tasks. With the help of our RNP peer counselor K made it a goal to create more connections in the community along with obtaining a their own peer counselor license. K has been active in the community with going to the Recovery Café, attending bible studies, making friends, and started a new position of a peer support through the local family resource center. K has successfully completed the peer counselor training and is excited to start working within in this new role.

Referral To Services Made	Total
SUD Referral-WM; SUD Referral- Assessment	***
SUD Referral-WM	44
SUD Referral-Outpatient; Housing	***
SUD Referral-Outpatient	29
SUD Referral-Inpatient	23
SUD Referral- Assessment; Basic Needs	***
SUD Referral- Assessment	40
Substance Use Disorder Referral-Inpatient	***
Substance Use Disorder Referral -Withdrawal Management	***
Substance Use Disorder Referral - Assesment	***
Self Help Support Group (AA/NA/Alanon/SMART recovery/etc	13
Public Benefits; Physical healthcare Referral; Basic Needs; SUD Referral- Assessment	***
Public Benefits; Community Organization	***
Public Benefits; Basic Needs; Community Organization	***
Public Benefits	80
Total	570

Engagement Level



PLACEHOLDER FOR RACE AND GENDER DATA COMING Q2 2023

Case Management Contingency Management

1787

1294

Follow-Ups Outreaches

1744

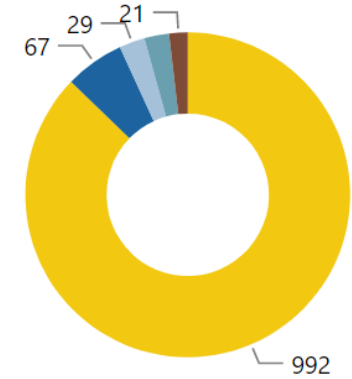
37

Pierce

2022 Q4

Linkage to Care

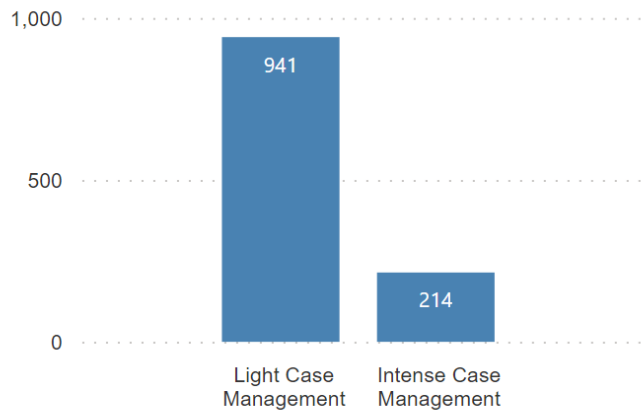
- Basic Needs
- Community Supp...
- Faith-Based Orga...
- Housing
- Mental Health Ref...
- Physical healthcar...
- Public Benefits e...
- Self Help Support ...
- Substance Use Di...
- Substance Use Di...
- Substance Use Di...
- Substance Use Di...



Our engagement coordinator has made a push to partnering with local food businesses to support our meals we provide our clients. She also coordinated an ongoing partnership with the Puyallup Public library to set up a community hot cocoa event to pass on information about our program and meet clients.

Referral To Services Made	Total
Basic Needs	379
Community Organization	50
Faith-Based Organization	***
Housing	62
Mental Health Referral	30
Physical Health Care Referral	***
Physical healthcare Referral	***
Public Benefits	24
Self Help Support Group (AA/NA/Alanon/SMART recovery/etc)	***
SUD Referral- Assessment	***
SUD Referral-Inpatient	***
SUD Referral-Outpatient	***
SUD Referral-WM	***
Total	582

Engagement Level



PLACEHOLDER FOR RACE AND GENDER DATA COMING Q2 2023

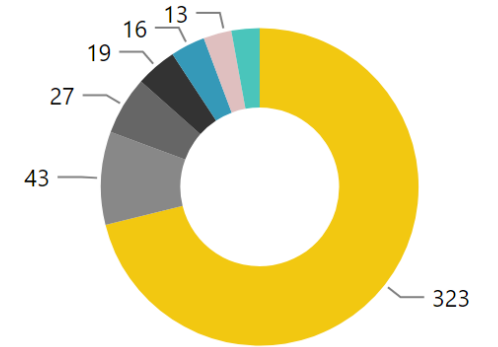
Case Management	Contingency Management
1155	402
Follow-Ups	Outreaches
1105	(Blank)

Salish

2022 Q4

Linkage to Care

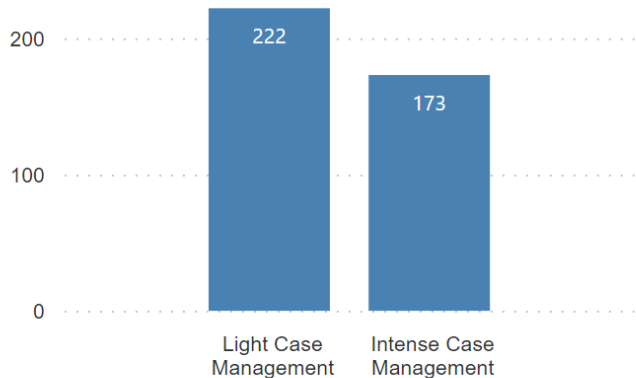
- Community Supp...
- Faith-Based Orga...
- Physical healthcar...
- Self Help Support ...
- Substance Use Di...
- Basic Needs
- Public Benefits e...
- Housing
- Substance Use Di...
- Substance Use Di...
- Mental Health Ref...
- Substance Use Di...



We had a participant who made the decision to go into long term treatment, since completing that program the participant is fully active in aftercare treatment services and is housed in recovery housing. When we first met this participant several months ago, they were feeling hopeless and spoke of not having anything to live for. They were in a place of despair and spoke of there being no help for them. When they came in to talk to us and thank us, we could see that life had been breathed back into them. They were so thankful and full of gratitude for the support that they received through the WSTC Kitsap R.E.A.L Team.

Referral To Services Made	Total
Community Organization	14
SUD Referral- Assessment	16
Mental Health Referral	17
SUD Referral-WM	18
Basic Needs	22
Public Benefits	22
SUD Referral-Inpatient	26
Housing	45
Basic Needs; Community Organization	***
Basic Needs; Housing	***
Basic Needs; Public Benefits	***
Basic Needs; Public Benefits; Housing	***
Basic Needs; Public Benefits; SUD Referral- Assessment; Housing	***
Basic Needs; Public Benefits; SUD Referral- Assessment; Self Help Support Group (AA/NA/Alanon/SMART recovery/etc; Housing	***
Faith-Based Organization	***
Total	243

Engagement Level



PLACEHOLDER FOR RACE AND GENDER DATA COMING Q2 2023

Case Management

Contingency Management

395

211

Follow-Ups

Outreaches

386

(Blank)

Region

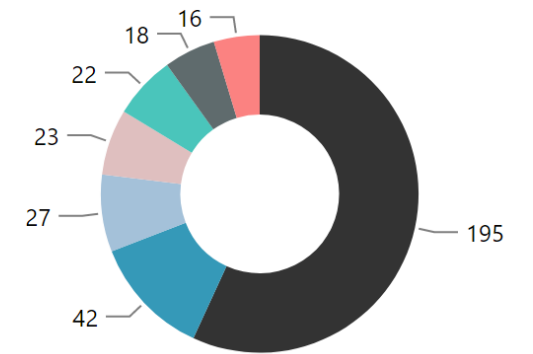
Quarter

Southwest WA

2022 Q4

Linkage to Care

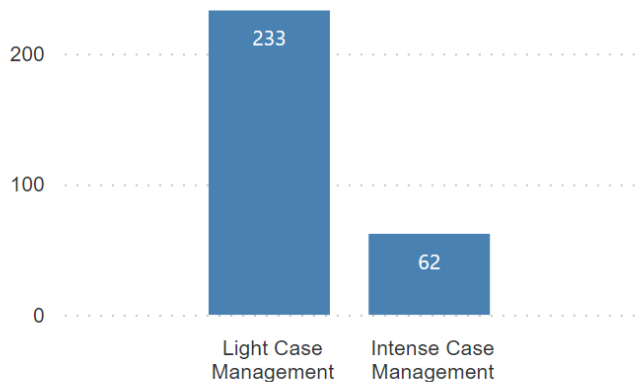
- Faith-Based Orga...
- Mental Health Ref...
- Physical healthcar...
- Public Benefits e....
- Self Help Support ...
- Substance Use Di...
- Substance Use Di...
- Basic Needs
- NO
- Community Supp...
- Housing
- Substance Use Di...
- Substance Use Di...
- YES



This participant has been houseless for over 1yr and law enforcement has been having "issues" with him such as trespassing. The RNPs received a call from law enforcement on 11/07/22 because this person was wanting resources. We were able to get him a hotel voucher for 3 days and during that time ,connected to The Recovery Café, an SUD assessment at CSNW. We were able to get him into recovery housing and within 1 week ,he was admitted into inpatient treatment and is due to graduate on 12/14/22.

Referral To Services Made	Total
No	16
SUD Referral-WM	16
Basic Needs	23
SUD Referral-Inpatient	23
Self Help Support Group (AA/NA/Alanon/SMART recovery/etc	25
Housing	34
SUD Referral- Assessment	34
	67
Community Organization	80
Community Organization; Self Help Support Group (AA/NA/Alanon/SMART recovery/etc	***
Community Organization; Self Help Support Group (AA/NA/Alanon/SMART recovery/etc; Faith-Based Organization	***
Community Organization; Self Help Support Group (AA/NA/Alanon/SMART recovery/etc; Housing	***
Community Organization; Self Help Support Group (AA/NA/Alanon/SMART recovery/etc; SUD Referral-Outpatient	***
Faith-Based Organization	***
Mental Health Referral	***
Total	377

Engagement Level



PLACEHOLDER FOR RACE AND GENDER DATA COMING Q2 2023

Case Management

Contingency Management

295

197

Follow-Ups

Outreaches

313

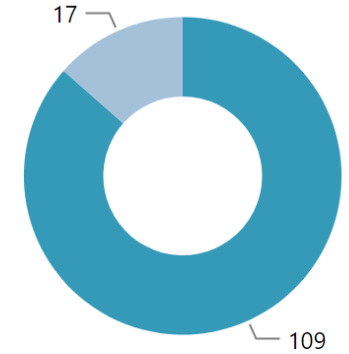
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Spokane

2022 Q4

Linkage to Care

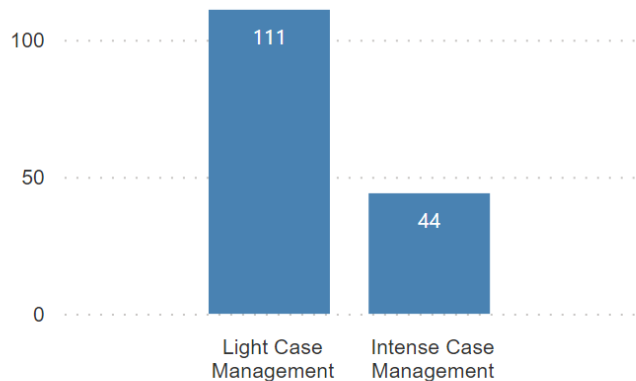
- Housing
- Mental Health Ref...
- Physical healthcar...
- Public Benefits e....
- Self Help Support ...
- Substance Use Di...
- Substance Use Di...
- Substance Use Di...
- Basic Needs
- Community Supp...



An individual released from jail came directly to the Pend Oreille County Recovery Navigator Program office after leaving jail and immediately enrolled in the Recovery Navigator Program. The client was searching for housing services since they became homeless with housing due to a court order. The Pend Oreille County Recovery Navigator Program case manager accompanied the client to multiple court proceedings, they also assisted the client in enrolling into counseling services, and the court order was dropped. The client has returned home and is continuing counseling services. The client recently had a job interview and is waiting to hear a decision.

Referral To Services Made	Total
Basic Needs	93
Community Organization	***
Housing	17
Mental Health Referral	***
Physical healthcare Referral	14
Public Benefits	***
Self Help Support Group (AA/NA/Alanon/SMART recovery/etc	***
SUD Referral- Assessment	***
SUD Referral-Outpatient	***
SUD Referral-WM	***
Total	156

Engagement Level



PLACEHOLDER FOR RACE AND GENDER DATA COMING Q2 2023

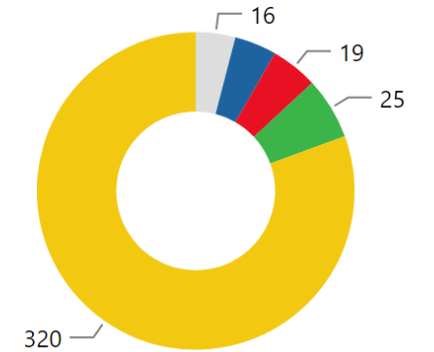
Case Management	Contingency Management
155	11
Follow-Ups	Outreaches
155	(Blank)

Thurston-Mason

2022 Q4

Linkage to Care

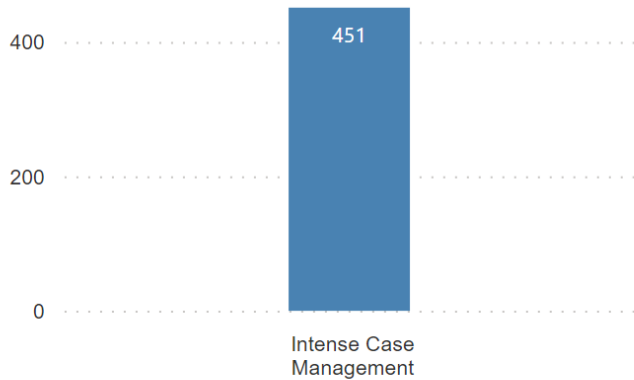
- Self Help Support ...
- Housing
- Transportation to ...
- Basic Needs (hygi...
- Basic Needs
- Basic Needs (hygi...
- Basic Needs (hygi...
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- Basic Needs (hygi...



Father with teen daughter living in their car – working but ‘working poor’ so didn’t qualify for many services, had been getting hopeless about finding housing. At the end of November, they were able find an apartment, moved in, and are doing well. Father is now able to work full time.

Referral To Services Made	Total
Basic Needs (hygiene, food, clothing)	22
Basic Needs (hygiene, food, clothing), Community Support Organizations (Recovery Cafe, other Non-Profit)	***
Basic Needs (hygiene, food, clothing), Community Support Organizations (Recovery Cafe, other Non-Profit), Employment Service, Housing	***
Basic Needs (hygiene, food, clothing), Community Support Organizations (Recovery Cafe, other Non-Profit), Employment Service, Housing, Mental Health Referral	***
Basic Needs (hygiene, food, clothing), Community Support Organizations (Recovery Cafe, other Non-Profit), Housing, Mental Health Referral	***
Basic Needs (hygiene, food, clothing), Employment Service, Housing	***
Basic Needs (hygiene, food, clothing), Employment Service, Housing, Physical Healthcare Referral	***
Basic Needs (hygiene, food, clothing), Faith-Based Organization	***
Basic Needs (hygiene, food, clothing), Housing	***
Basic Needs (hygiene, food, clothing), Self Help Support Group (AA/NA/Alanon/SMART recovery/etc)	***
Basic Needs (hygiene, food, clothing), SUD Referral- Assessment	***
Community Support Organizations (Recovery Cafe, Other Non-Profit)	***
Community Support Organizations (Recovery Cafe, other Non-Profit), Mental Health Referral, Physical Healthcare Referral, Self Help Support Group (AA/NA/Alanon/SMART recovery/etc)	***
Community Support Organizations (Recovery Cafe, other Non-Profit), Self Help Support Group (AA/NA/Alanon/SMART recovery/etc)	***
Total	134

Engagement Level



PLACEHOLDER FOR RACE AND GENDER DATA COMING Q2 2023

Case Management

Contingency Management

451

(Blank)

Follow-Ups

Outreaches

451

(Blank)