

GREATER COLUMBIA BEHAVIORAL HEALTH, LLC. BH-ASO

Quality Management Utilization – Meeting Minutes

JUNE 17, 2024 – 11:00 A.M.

GCBH OFFICE, 101 N. EDISON -- KENNEWICK, WASHINGTON -- CHAIRMAN: SINDI SAUNDERS

ATTENDANCE VIA ZOOM: CAMERON FORDMEIR; CINDY ADAMS; CODY NESBITT; FAWN WAGNER; KRIS BROWN; ROBERTA ELLIS; SARAH GILLARD; SINDI SAUNDERS

#	Item/Folder	TYPE	Description	Discussion Leader
1.	Call to Order		Sindi called the meeting to order at 11:02am	Sindi Saunders
2.	Introductions		All members of the GCBH, LLC ASO QMOC agree to maintain the privacy and confidentiality of behavioral health care information and to protect the privacy of patients and patient's families. You also agree to maintain confidentiality around Quality of Care related issues. You shall not discuss, disclose, share, and/or release this information in any form. You may only view or use provided information as required for you to perform your duties as a QMOC member. You may not view or use QMOC information for any other purposes. Additionally, any electronic data that contains patients' protected health information (PHI) or Quality of Care issues, including information provided for review are confidential. Your attendance in this meeting indicates you understand these confidentiality responsibilities with regard to serving on the GCBH LLC ASO QMOC and will comply with this confidentiality policy; which will be reflected in the minutes.	
3.	Agenda Changes		None	Sindi Saunders
4.	Review of Minutes	ACTION	Approved May 20, 2024 QMOC minutes as presented	Sindi Saunders
5.	Regional Peer Support Program		Cindy discussed: <ul style="list-style-type: none"> • Several events that Cindy has participated in. • Participated in the Behavioral Healthcare conference. Went to some helpful and beneficial workshops. 	Cindy Adams
6.	All Crisis Reports		Cody reviewed Crisis reports; meeting all metrics	Cody Nesbitt
7.	Care Coordination		Kris discussed: <ul style="list-style-type: none"> • Continuing to provide care coordination and discharge planning support with ESH, MCOs, and HCA for discharges from ESH back into the GCBH region. Attended Quarterly ESH Consortium meeting last week. Sindi discussed: <ul style="list-style-type: none"> • Apple Health Expansion: Open Enrolment is June 20th, 13,000 slots available for undocumented individuals in our region. It is anticipated that all slots will be taken up that day. All Medicaid related services other than Residential out of Eastern State Hospital should be covered. 4 MCO's participating in this. Amerigroup and WellPoint are not participating. 	Sindi Saunders Sarah Gillard
8.	Authorization and Notification Time Frames		Kris discussed: <ul style="list-style-type: none"> • Reviewed authorization timelines documentation May 2024. All authorizations completed within required timelines. 	Kris Brown
9.	Long Term Bed Diversion		Kris discussed:	Kris Brown

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			<ul style="list-style-type: none"> Continuing to send in weekly Long Term Bed Diversion Reports to HCA for individuals that are on a 90 Day commitment and eligible to be transferred to either ESH or a community long term bed. UW will be opening up 75 new long term beds. 	
10.	Single Bed Certs/ No Bed Reports		<p>Kris discussed:</p> <ul style="list-style-type: none"> No single bed certifications were authorized in May 2024. Three No Bed Reports covering two episodes were received from HCA for May 2024. We followed up on both with crisis providers, and disposition was provided to HCA. Medical concerns impeded placement and no other issues were identified. 	Kris Brown
11.	SABG Review		<p>Sarah discussed:</p> <ul style="list-style-type: none"> 2 individuals pending bed dates; 1 to admit this coming weekend to ABHS. Able to utilize Trueblood funding; will reset July 1st for the new fiscal year. 	Sarah Gillard
12.	Customer Service Line		<p>Fawn discussed:</p> <ul style="list-style-type: none"> 1 call during the month of May requesting an appointment, referred to insurance. No dropped calls and all calls answered within 30 seconds. No translation requests 	Fawn Wagner
13.	Compliance Issues		<p>Sindi discussed:</p> <ul style="list-style-type: none"> Grievance reported against a provider. Sindi did an investigation; a letter to the individual will be sent out with the results of the investigation and is considered complete. 	Sindi Saunders
14.	Critical Incidents		<p>Sindi discussed:</p> <ul style="list-style-type: none"> Media incident reported: Officer involved shooting in Pasco; reported to state and is considered complete 	Sindi Saunders
15.	DCR Monitoring		<p>Sindi discussed:</p> <ul style="list-style-type: none"> No complaints or concerns regarding DCR's Still on hold until July regarding the WA state Dept. of Health regarding the designation of Crisis Responders. 	Sindi Saunders
16.	CLIP		<p>In Meredith's absence, Roberta discussed:</p> <ul style="list-style-type: none"> Continuing to participate in the CLIP-It group, we are meeting monthly at this time and are working on how to more improve the admission and discharge process for youth and families, as well as to work to have good family engagement and advocacy. We have been getting consistent referrals, and I am working on our 2nd commercial insurance request this year. 	Meredith Piehowski
17.	FYSPRT		<p>In Meredith's absence, Roberta discussed:</p> <ul style="list-style-type: none"> Working on the Needs Assessment that is due at the end of October, expect a survey to be sent out to members soon. Also continue the lock box project and sticker project. We have been working with the Take Strides committee to support a design contest for the Take Strides t-shirts this year. The winner has been chosen, his design will be featured on the t-shirt. Our System 	Meredith Piehowski

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			partner Tri Lead will be going on maternity leave in July, and our Youth Tri-Lead has determined they are not able to continue with FYSPRT at this time, and will be stepping out of that role. We are currently looking for Youth, System and Family Partner Tri-Leads.	
18.	SUD Navigator Update		<p>Cameron discussed:</p> <ul style="list-style-type: none"> • First graduate, that started in January 2024, of the Pre-Trial Diversion program. Cameron will attend the graduation at the City Council meeting in Kennewick tomorrow. • 2nd Quarter of numbers for Pre-Trial Diversion will be available at the next Executive Committee Meeting in August 	Cameron Fordmeir
19.	CBRA		<p>In Gordon's absence, Sindi discussed:</p> <ul style="list-style-type: none"> • Audit with City of Commerce; auditors spoke very highly of Gordon and the audit. 	Gordon Cable
21.	Comments/Issues		None	Sindi Saunders
22.	Other		None	Sindi Saunders
23.	Adjournment		Meeting adjourned at 11:30am	Sindi Saunders