GREATER COLUMBIA BEHAVIORAL HEALTH, LLC. BH-ASO Quality Management Utilization – Meeting Minutes

SEPTEMBER 16, 2024 - 11:00 A.M.

GCBH OFFICE, 101 N. EDISON -- KENNEWICK, WASHINGTON -- CHAIRMAN: SINDI SAUNDERS

ATTENDANCE VIA ZOOM: CINDY ADAMS; CODY NESBITT; GORDON CABLE; KRIS BROWN; MEREDITH PIEHOWSKI; ROBERTA ELLIS; SARAH GILLARD; SINDI SAUNDERS; ZACHARY RODDY

#	Item/Folder	TYPE	Description	Discussion Leader
1.	Call to Order			Sindi Saunders
2.	Introductions		All members of the GCBH, LLC ASO QMOC agree to maintain the privacy and confidentiality of behavioral health care information and to protect the privacy of patients and patient's families. You also agree to maintain confidentiality around Quality of Care related issues. You shall not discuss, disclose, share, and/or release this information in any form. You may only view or use provided information as required for you to perform you duties as a QMOC member. You may not view or use QMOC information for any other purposes. Additionally, any electronic data that contains patients' protected health information (PHI) or Quality of Care issues, including information provided for review are confidential. Your attendance in this meeting indicates you understand these confidentiality responsibilities with regard to serving on the GCBH LLC ASO QMOC and will comply with this confidentiality policy; which will be reflected in the minutes.	
3.	Agenda Changes		None	Sindi Saunders
4.	Review of Minutes	ACTION	Approve July 17, 2024 QMOC minutes.	Sindi Saunders
5.	Regional Peer Support Program		Cindy gave an update on all of the meetings she has been attending. She is on several workgroups representing the ASO and providing support and guidance to peers in the state.	Cindy Adams
6.	All Crisis Reports			Cody Nesbitt
7.	Care Coordination		 Tribal, including any IHCP authorizations and Customer Service ESH MCOs Continuing to provide care coordination and discharge planning support with ESH, MCOs, and HCA for discharges from ESH back into the GCBH region. Attended collaborative weekly ESH Discharge Planning Meetings, ESH Forensic Unit Monthly Discharge Meetings, ESH Quarterly Consortium Meeting, and HCA Monthly Hospital Liaisons Meetings. 	Sindi Saunders Sarah Gillard
8.	Authorization and Notification Time Frames		The group reviewed the authorization timeframes for the past two months. Kris went through all of the authorizations and all are were completed within the required timelines.	Kris Brown
9.	Long Term Bed Diversion		Continuing to send in weekly Long Term Bed Diversion Reports to HCA for individuals that are on a 90 Day commitment and eligible to be transferred to either ESH or a community long term bed.	Kris Brown
10.	Single Bed Certs/ No Bed Reports		No single bed certifications were authorized in July or August 2024. Nine No Bed Reports were received from HCA for July 2024 and they were all from Yakima County. Two No Bed Reports were received for August 2024 and they were from Kittitas County. We followed up on them with crisis providers,	Kris Brown

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			and dispositions were provided to HCA. Medical concerns impeded placement for ten and one was due to behavioral acuity. No other issues were identified. The nine No Bed Reports for July covered four individual cases, there were not 9 separate individuals that required No Bed Reports.	
11.	SABG Review		We still have plenty of funding available for individuals seeking residential services. We have recently authorized two individuals into residential services and the ASO was able to utilize Trueblood funding for these individuals.	Sarah Gillard
12.	Customer Service Line		No report in Fawn's absence	Fawn Wagner
13.	Compliance Issues		There were no compliance issues identified or reported this past month.	Sindi Saunders
14.	Critical Incidents		There were no critical incidents reported this month.	Sindi Saunders
15.	DCR Monitoring		At this time the crisis providers are sufficiently staffed with DCR's. They have been able to meet all of the DCR response times and the ASO has not received any grievances.	Sindi Saunders
16.	CLIP		, ŭ	Meredith Piehowski
17.	FYSPRT			Zachary Roddy / Roberta Ellis
18.	SUD Navigator Update			Cameron Fordmeir
19.	CBRA			Gordon Cable
21.	YARP			Gordon Cable
22.	Comments/Issues			Sindi Saunders
23.	Other			Sindi Saunders
24.	Adjournment			Sindi Saunders