

GREATER COLUMBIA BEHAVIORAL HEALTH, LLC. BH-ASO

Management Information Systems (MIS) – Minutes - **DRAFT**

FEBRUARY 18, 2025, 1:30 PM

Zoom Phone # Options **+1 669 900 9128** **+1 253 215 8782** **+1 346 248 7799**

Meeting ID: **842 060 7397**

<https://us06web.zoom.us/j/8420607397>

CHAIRMAN:

	Item	Type	Description	Discussion Leader(s)
1.	Call to Order		Kelly called the meeting to order at 1:37pm	
2.	Introductions		Fawn called roll for phone introductions.	Fawn Wagner
3.	Agenda Additions/Changes		None	
4.	Approve Meeting Minutes	Action	Due to not having quorum, approval of minutes from December 17, 2024 will be revisited at the next meeting.	
5.	Review/Approve MIS Committee Membership Applications	Action	Due to not having quorum, the MIS Committee Member Applications for John French and Mya Stubner will be revisited at the next meeting.	Kelly Nortrom
6.	BHDG Updates	Update	<p>There will be a new BHDG version published in June. Some items discussed at our last BHDG meeting:</p> <ul style="list-style-type: none"> • In the 020 Client Demo transaction, HCA is requiring the Language code as of 4/3/25. • Across the state in the 036 Substance Use transaction, there is a significant use of values: <ul style="list-style-type: none"> ○ “21 Other” for substance used – HCA would like feedback of why this is being used so much. Is there a new value/substance that isn’t listed as an available option that they should consider adding? ○ “99” for Age of First Use – this seems unlikely that this is correct age • In the 165 MCR Transaction, if the MCR type is “01”, then there must be a dispatch time reported. • In the 140 Funding transaction, HCA continues to see a huge number of “97 Other” values in the Income Source field. You must use the 97 Other <u>as a last resort</u> – please report the actual value whenever possible. • MCR Crisis services must report either a HA or HB modifier with them. We have been getting a lot of H2011 claims with no HA or HB modifier and that should not be the case. HCA has stated that Crisis Reports will only pull in H2011:HW and H2011:UB with HA/HB modifiers. 	Kelly Nortrom
7.	SERI Updates	Update	Some items discussed at our last SERI Workgroup meeting:	Kelly Nortrom

			<ul style="list-style-type: none"> Sections of the SERI getting lots of changes: OTP, ITA, UA, FQHC clarification Adding a new page to the SERI for Reentry Services – this will be an reference only page and will refer people to the rTCM Billing Guide HCA sent out an information email recently that was incorrect; E&T per diem fees do not cover prescriptions, but do include services like Med Management. Prescriptions are billed separately from E&T stays. ASAM changes implementation possibly moved out from 1/1/26 to 1/1/28. HCA Peer Support staff will be attending our next SERI Workgroup meeting to discuss the peer support credential changes coming up. Next meeting will review draft SERI. 	
8.	GCBH Updates	Update	<p>We had two IS deliverables to HCA which we completed in January. The Business Continuity and Disaster Recovery Plan deliverable was late because we had some late submissions to us from providers. Please note that next year, providers will have an earlier deadline for submitting this deliverable to GCBH to help us to have a timely submission to HCA.</p> <p>We are working on IS P&P review; we hope to have some draft P&P changes ready for the committee to review and approve at our next meeting.</p> <p>We have been working with Raintree on open tickets, and have been making great progress on getting issues resolved and closed. We are however in the process of transitioning to a new head programmer for our account, as our programmer is leaving Raintree.</p>	Kelly Nortrom
9.	GCBH – Provider Data Submissions	Update	<p><u>DOH License number</u> HCA will be pulling in the DOH license number from the encounters for use in data completeness reports. Currently, we have don't have many of our providers who are sending the DOH license numbers in encounters, so this will cause issues for us soon. HCA will start following up with ASOs/MCOs with claims missing this DOH license number in their claims. This should be reported in loop 2310A. Here is an example of what it should look like:</p> <pre>CLM*241216001234*0.00***99:B:1*Y*A*Y*I~ REF*EA*999988777~HI*ABK:F99~ NM1*82*1*Mouse*Mickey****XX*1111222333~ PRV*PE*PXC*101YM0800X~ NM1*77*2*VOAWW****XX*1083830285~ N3*2802 Lombard Ave~ N4*Everett*WA*982010000~ REF*G2*61386164~ LX*1~</pre>	Kelly Nortrom

		<p>If your agency is not currently reporting this segment in your claims, you need to start ASAP. This has been a data requirement for a while, and is now starting to be enforced. We did also discuss this at our December MIS Committee meeting, but since this is still an issue, we are bringing it up again.</p> <p><u>Data Submissions</u> We made these reminders about data submissions at our last meeting (and some earlier meetings as well), but since we are still having some timeliness issues, we needed to revisit this. Reminders about data submissions:</p> <ul style="list-style-type: none"> • We need submissions at least monthly (supplemental data and encounters); per contract, these should be submitted every 30 days at a minimum. • We need monthly attestations for supplemental data and encounter data submitted (whether it's batch file submissions, or batch data entry submissions). • All encounters that GCBH funding pays for, must be submitted to us. This includes Block Grant funded services and Special Proviso dollar services. • Encounters provided by a clinical staff with their own NPI must have their NPI registered with ProviderOne in addition to having it listed in NPPEs with the correct/accepted taxonomy. We've been getting a lot of errors lately on encounters submitted and the Rendering Provider NPI is not recognized/registered with ProviderOne. • Per provider contract and HCA contract, we have a shorter deadline for: <ul style="list-style-type: none"> ○ 162 ITA Hearing transactions ○ 160 DCR Investigation "The transactions identified and defined in the BHDG as DCR Investigation and ITA Hearing must be submitted by the Contractor within 24 hours of the event (excluding weekends and holidays) in accordance with RCW 71.05.740." 	
10.	Data Quality Reports	<p><u>Update on 4Q2023 & 1Q2024 Reports</u> We still do have some outstanding Data Quality Report clean up remaining for the 4Q 2023 and 1Q 2024 time period that we need to get to HCA. We have been working with that provider to get all of those remaining items cleaned up ASAP.</p> <p><u>New 2Q2024 & 3Q2024 Reports</u> We received the new 2Q and 3Q 2024 Data Quality Report from HCA last week, and we are still working on parsing out those files and prepping them to send to providers. The files are sent to us as an overall ASO, and we have to separate the Data Quality items by provider, and get the provider client ID (the report comes with the ASO client ID) to add to each item before we can</p>	Kelly Nortrom

			distribute them which is time consuming. We are hoping to start distributing those this week. All issues sent to providers will need to be fixed no later than March 21 to GCBH.	
11.	MIS Committee Chair Election	Action	Due to not having Quorum, we will revisit the MIS Committee Chair Election at the next meeting.	Kelly Nortrom
12.	Other Business			Kelly Nortrom
13.	Adjournment		Meeting adjourned at 2:01pm	