

GREATER COLUMBIA BEHAVIORAL HEALTH, LLC. BH-ASO

Quality Management Utilization – Meeting Minutes

NOVEMBER 18, 2024 – 11:00 A.M.

GCBH OFFICE, 101 N. EDISON -- KENNEWICK, WASHINGTON -- CHAIRMAN: SINDI SAUNDERS

ATTENDANCE VIA ZOOM: CAMERON FORDMEIR; CINDY ADAMS; FAWN WAGNER; KRIS BROWN; ROBERTA ELLIS; SARAH GILLARD; SALOMON CARRASCO; ZACHARY RODDY

| # | Item/Folder | TYPE | Description | Discussion Leader |
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| 1. | Call to Order | | Kris called the meeting to order at 11:02am | Kris Brown |
| 2. | Introductions | | All members of the GCBH, LLC ASO QMOC agree to maintain the privacy and confidentiality of behavioral health care information and to protect the privacy of patients and patient's families. You also agree to maintain confidentiality around Quality of Care related issues. You shall not discuss, disclose, share, and/or release this information in any form. You may only view or use provided information as required for you to perform your duties as a QMOC member. You may not view or use QMOC information for any other purposes. Additionally, any electronic data that contains patients' protected health information (PHI) or Quality of Care issues, including information provided for review are confidential. Your attendance in this meeting indicates you understand these confidentiality responsibilities with regard to serving on the GCBH LLC ASO QMOC and will comply with this confidentiality policy; which will be reflected in the minutes. | |
| 3. | Agenda Changes | | Kris will be the Discussion leader in Sindi's absence | Sindi Saunders |
| 4. | Review of Minutes | ACTION | Approved October 21, 2024 QMOC minutes as presented | Sindi Saunders |
| 5. | Regional Peer Support Program | | <p>Cindy discussed:</p> <ul style="list-style-type: none"> • Spending a lot of time on the OBHA peer review for new members for their advisory board; 67 people that have applied for the board. • MH advanced directives advisory group should be starting soon. • Been attending the Peer Support Advisory Group • Attends the Behavioral Health Advocate monthly forum. • Attends the lived Experience Sub-Committee meetings; funding may be ending so December may be the last meeting. | Cindy Adams |
| 6. | All Crisis Reports | | Reviewed the crisis reports in Cody's absence, no questions | Cody Nesbitt |
| 7. | Care Coordination | | <p>Kris discussed:</p> <ul style="list-style-type: none"> • Continuing to provide care coordination and discharge planning support with ESH, MCOs, and HCA for discharges from ESH back into the GCBH region. Attended collaborative weekly ESH Discharge Planning Meetings, ESH Forensic Unit Monthly Discharge Meetings, and HCA Monthly Hospital Liaisons Meetings. Electronic Transition and Discharge Planning System (TDPS) went live for WSH on November 4th and will go live for ESH later this month. <p>Sarah discussed:</p> <ul style="list-style-type: none"> • Working with the HCA Tribal Liaison to have a regional training on the Indian Health system and Culturally Appropriate Services; scheduled for March 4th, Hybrid format with Teams and at GCBH main conference room. | Kris Brown Sarah Gillard |

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| | | | <ul style="list-style-type: none"> Assisting YARP and CLIP with any expansion with Yakama tribes in hopes that there will be a representative from the Yakama Nation Behavioral Health added to the MDT teams. | |
| 8. | Authorization and Notification Time Frames | | Kris discussed: <ul style="list-style-type: none"> Reviewed authorization timelines documentation for October 2024. All authorizations completed within required timelines. | Kris Brown |
| 9. | Long Term Bed Diversion | | Kris discussed: <ul style="list-style-type: none"> Continuing to send in Long Term Bed Diversion Reports to HCA for individuals that are on a 90 Day commitment and eligible to be transferred to either ESH or a community long term bed. | Kris Brown |
| 10. | Single Bed Certs/ No Bed Reports | | Kris discussed: <ul style="list-style-type: none"> No single bed certifications were authorized in October 2024. Three No Bed Reports were received from HCA for October 2024 and they from Yakima (2) and Franklin (1) Counties. We followed up on each with crisis providers, and dispositions were provided to HCA. Medical concerns impeded placement for 3 reports. No other issues were identified. The three No Bed Reports for October covered two individuals. | Kris Brown |
| 11. | SABG Review | | Sarah discussed: <ul style="list-style-type: none"> We have funding for Block Grant; there has been a decrease in the requests. 2 individuals using currently. Both adult and youth funding available. | Sarah Gillard |
| 12. | Customer Service Line | | Fawn discussed: <ul style="list-style-type: none"> 3 customer service called for the month of October; 2 requested an appointment and referred to their insurance. One was a Spanish interpreter needed and they found that they called the wrong number. | Fawn Wagner |
| 13. | Compliance Issues | | In Sindi's absence, Kris discussed: <ul style="list-style-type: none"> No Compliance issues to report at this time. | Sindi Saunders |
| 14. | Critical Incidents | | In Sindi's absence, Kris discussed: <ul style="list-style-type: none"> No Critical Incidents reported at this time. | Sindi Saunders |
| 15. | DCR Monitoring | | In Sindi's absence, Kris discussed: <ul style="list-style-type: none"> No concerns noted | Sindi Saunders |
| 16. | CLIP | | No report in Meredith's absence | Meredith Piehowski |
| 17. | FYSPRT | | Zach discussed: <ul style="list-style-type: none"> Next Regional FYSPRT on December 5th Still seeking Tri-Leads outside of Benton and Franklin County Engaging with some community partners, especially in Yakima Quarterly med bags/lock boxes still pushing with Crisis and providers. | Zachary Roddy / Roberta Ellis |
| 18. | SUD Navigator Update | | Cameron discussed: <ul style="list-style-type: none"> Working on Quarterly reports Working on Pre-arrest diversion implementation | Cameron Fordmeir |

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| | | | <ul style="list-style-type: none"> AOT: trying to get it up and running from a criminal justice standpoint rather than a community standpoint | |
| 19. | CBRA | | No report in Gordon's absence: | Gordon Cable |
| 21. | YARP | | <p>In Gordon's absence, Zach discussed:</p> <ul style="list-style-type: none"> Will be expanding to Yakima County in January Working with Sarah and Meredith regarding Tribal representation on MDT teams. Gearing up for some events with some local schools in the community. | Gordon Cable |
| 22. | Comments/Issues | | <p>Kris discussed:</p> <ul style="list-style-type: none"> QBH reached out; concerns with peers in the community, Sindi will follow up on that. | Kris Brown |
| 23. | Other | | None | Kris Brown |
| 24. | Adjournment | | Meeting adjourned at 11:24am | Kris Brown |