

Document Type:¹

☒ Policy & Procedure ☐ Process Guideline
☐ Plan ☐ System Description

Adopted: 1/1/2019
Last Reviewed: 03/02/2026
Retired: _____

Revisions: 01/29/2020, 3/25/2022

Document Scope: (applies to Policy & Procedure only)

- The requirements herein apply only to the GCBH BH-ASO Central Office and its functions.
- ☒ The requirements herein apply, verbatim, to GCBH BH-ASO and its network providers².
- The requirements herein apply to both GCBH BH-ASO and its network providers². Additionally, network providers must have internal documents outlining their processes for implementing the requirements, insofar as they relate to actions for which network providers are responsible.

PURPOSE: To establish processes for coordination of care of individuals and payment in the event a community hospital and/or a service provider becomes insolvent.

DEFINITIONS:

- I. **Behavioral Health Services:** Mental health and/or substance use disorder treatment services provided by a Behavioral Health Agency (BHA) licensed by the State of Washington to provide these services.
- II. **Individual:** A Medicaid recipient who is currently enrolled with GCBH BH-ASO. For a child under the age of thirteen, or for a child thirteen or older whose parents or legal guardians are involved in the treatment plan, the definition of individual includes parents or legal guardians.

POLICY

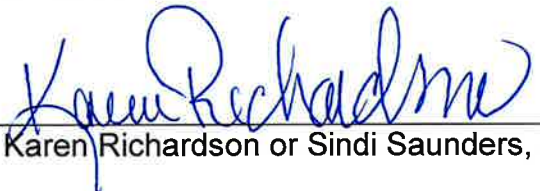
- A. GCBH BH-ASO and its network Providers coordinate care, including treatment and discharge planning and/or transfer to another service Provider in the event a community psychiatric hospital, Mental Health Care Provider, Substance Use Disorder Care Provider, Community Mental Health Agency, or Substance Use Disorder Treatment Program becomes insolvent.
- B. GCBH BH-ASO contracted Providers are directly responsible for coordination of care to assure continuity and appropriate placement alternatives for GCBH BH-ASO individuals receiving services at the time insolvency occurs.
- C. Individuals are not held liable for (1) covered mental health services provided by insolvent community psychiatric hospitals with which GCBH BH-ASO has subcontracted; (2) covered behavioral health services, including those purchased on behalf of the individual; (3) covered behavioral health services for which the State does not pay GCBH BH-ASO; (4) covered services for which the State or GCBH BH-ASO does not pay the health care provider or agency that furnishes the services under a contractual, referral, or other arrangement; (5) payments for covered services furnished under a Contract, referral, or other arrangement, to the extent that those payments are in excess of the amount that the individual would owe if GCBH BH-ASO provided the services directly; or (6) covered behavioral health services provided by insolvent federally funded PIHPs. GCBH BH-ASO assures that Providers with which it contracts for services comply with the financial protections afforded individuals, as established by the Washington State Health Care

Authority (HCA). GCBH BH-ASO and its network Providers shall comply with all applicable Federal and State laws that pertain to Enrollee Rights and Protections.

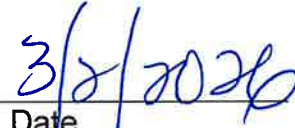
PROCEDURE

1. Information regarding financial liability is provided to individuals via the HCA Benefits Booklet.
2. When a Provider of services becomes insolvent, affected individuals are notified by GCBH BH-ASO of this policy.
3. GCBH BH-ASO monitors to assure that individuals are not held liable for payment as part of its Administrative and Financial audits.

APPROVAL



Karen Richardson or Sindi Saunders, Co-Directors



Date