

GREATER COLUMBIA BEHAVIORAL HEALTH, LLC. BH-ASO

Quality Management Utilization – Meeting Minutes

NOVEMBER 17, 2025 – 11:00 A.M.

GCBH OFFICE, 101 N. EDISON -- KENNEWICK, WASHINGTON -- CHAIRMAN: SINDI SAUNDERS

ATTENDANCE VIA ZOOM: CAMERON FORDMEIR; FAWN WAGNER; KRIS BROWN; MEREDITH PIEHOWSKI; ROBERTA ELLIS; SALOMON CARRASCO; SYLVIE STACY; SINDI SAUNDERS; ZACHARY RODDY

#	Item/Folder	TYPE	Description	Discussion Leader
•	Call to Order		Sindi called the meeting to order at 11:01am	Sindi Saunders
•	Introductions		All members of the GCBH, LLC ASO QMOC agree to maintain the privacy and confidentiality of behavioral health care information and to protect the privacy of patients and patient's families. You also agree to maintain confidentiality around Quality of Care related issues. You shall not discuss, disclose, share, and/or release this information in any form. You may only view or use provided information as required for you to perform your duties as a QMOC member. You may not view or use QMOC information for any other purposes. Additionally, any electronic data that contains patients' protected health information (PHI) or Quality of Care issues, including information provided for review are confidential. Your attendance in this meeting indicates you understand these confidentiality responsibilities with regard to serving on the GCBH LLC ASO QMOC and will comply with this confidentiality policy; which will be reflected in the minutes.	
•	Agenda Changes		No changes	Sindi Saunders
•	Review of Minutes	ACTION	Approved October 20, 2025, QMOC minutes as presented	Sindi Saunders
•	All Crisis Reports		In Cody's absence, Kris reviewed some timeframes; no issues or concerns	Cody Nesbitt
6.	Care Coordination		Kris discussed: - Continuing with care coordination with ESH. On meetings 2-3 times a week with ESH, DSHS, MCOs, and ASOs for D/C planning and care coordination Meredith discussed: - Continuing to do care coordination with new referrals - Continue to work with other Youth Navigators throughout the state - Upcoming Data outcome review with the Youth Navigator Program - Continue with CLIP it and coordinating with other ASO's Sindi discussed: - Tribal Crisis Coordination Plan approved - Questions regarding Yakima County having DCR's that go out to the tribe, they were wondering if the DCR's from Benton County could go when Yakima doesn't have an appropriate amount of DCR's. HCA has now set up a meeting with Sarah and Sindi to determine if DCR's can cross county lines and have access to the Tribe. Meeting should be in the next couple of weeks. - HB1813 - Meeting with the MCO's last week to discuss the expectation of ASO's with the Crisis Stabilization Units from the MCO delegation to the ASO delegation. A meeting was had; there was a cancelation of another	Sindi Saunders Sarah Gillard

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			meeting that Sindi felt should stay on the books so it can be discussed further.	
7.	Authorization and Notification Time Frames		Kris discussed: Reviewed authorization decision timeframes and we are meeting all requirements and continuing to monitor on a regular basis.	Kris Brown
8.	Long Term Bed Diversion		Kris discussed: Continuing to do care coordination on Long Term Bed Diversions. The state reports that more community long term beds are scheduled to open in the coming months. No issues currently.	Kris Brown
9.	Single Bed Certs		Kris discussed: Two Single Bed Certifications were done on non-Medicaid individuals in October. Both occurred in other regions of the state. One was a youth that presented with family to a facility on the West Side and the other was an adult that was sent to Harborview due to medical concerns. Both were able to access further treatment after SBC.	Kris Brown
10.	SABG Review		In Sarah's absence, Kris discussed: - No more SABG funding left this month. - One individual was authorized for SUD residential using SABG and one was authorized for SUD Residential using Trueblood funds. - One denial for an individual that did not meet the criteria for SABG or Trueblood.	Sarah Gillard
11.	Customer Service Line		Fawn discussed: 5 calls for the month of October 1 call regarding CBRA, referred to Benton County Human Services 1 call regarding services for Adams County, gave number to Spokane County ASO 1 call requesting an appointment; referred to insurance and GCBH website 1 call requesting information on grants for uninsured individuals for outpatient services; explained that we do not have funding for that. 1 call was Spanish interpreter needed, caller thought GCBH was part of their insurance; stated our number was on the back of their insurance card. I explained that it was an error. - All calls answered within 30 seconds	Fawn Wagner
12.	Compliance Issues		Sindi discussed: No compliance issues for the month of October	Sindi Saunders
13.	Critical Incidents		Sindi discussed: No Critical Incidents for the month of October	Sindi Saunders
14.	DCR Monitoring		Sindi discussed: - Response times have been adequate - No requests for DCR's in the last month	Sindi Saunders

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15.	CLIP		Meredith discussed: • 16 CLIP referrals in 2025 • Lots of individuals with private insurance • Still doing CLIP iT; lots of complex cases. • A lot of care coordination	Meredith Piehowski
16.	No Bed Reports		Salomon discussed: • 9 No bed reports for the month of October; 5 of those were for the same individual. • New No Bed Report form being used by the providers.	Salomon Carrasco
17.	FYSPRT		Salomon discussed: • Completed 3rd quarter reports; sent to HCA • 4 different events in the month of October • Continue to do outreach • No meeting in December; next will be in January 2026 • New Youth Tri-Lead	Salomon Carrasco
18.	SUD Navigator AOT		Cameron discussed: SUD: • When the program started, each ASO had to come up with a plan for how their region is going to operate based off the Uniform Standards. • Will be working with Karen to get the financial request on how the teams will stay sustainable moving forward. • Whitman County, with QBH taking over, is doing well. AOT: • Waiting to hear about the replacement of Lisa Heart Ross so AOT can move forward.	Cameron Fordmeir
19.	CBRA		No report in Gordon's absence	Gordon Cable
20.	YARP		Meredith and Zach discussed: • October had 13 referrals: 6 so far in November • Lots of overlap with CLIP • 96 referrals total in 2025; 20 gone to MDT's, not including consultations	Gordon Cable
21.	Comments/Issues			Sindi Saunders
22.	Other		Sindi discussed: • Was in Utah last week. Jennifer Stuber, a professor at U of W has put together a 40-hour training called Poise that she would like to partner with GCBH and run a pilot on it next year; Sindi said yes.	Sindi Saunders
23.	Adjournment		Meeting adjourned at 11:38am	Sindi Saunders